

Minimum completion rate requirements

Effective 1 January 2022, the Australian Government has introduced new requirements for domestic students receiving government funding. This is to protect students and the government from incurring high debt without making reasonable progress in their course.

Diploma students

Domestic students commencing from 2022 in a diploma course are required to achieve a minimum completion rate of 50 per cent in their current course. This requirement will be enforced after attempting four (4) units and thereafter.

Bachelor and above students

Domestic students commencing from 2022 in a bachelor's course or higher are required to achieve a minimum completion rate of 50 per cent in their current course. This requirement will be enforced after attempting eight (8) units and thereafter.

Impact on students

Students who do not meet the minimum completion rate after attempting either four (diploma) or eight (bachelor and above) units will not be eligible for Commonwealth support, including HECS-HELP and FEE-HELP. From the following study period, students will be required to pay domestic full fees upfront to ACU.

Options available to students

Students can continue studying on a domestic full fee basis however, if they cannot or do not want to, they may be eligible to:

- **Apply to transfer to a new course** – if approved, the minimum completion rate starts again for the new course
- **Apply for a review of grade/s** – if grade/s a student previously failed are changed to a pass, the minimum completion rate will be recalculated
- **Apply for Special Circumstances** – Units withdrawn as a result of an approved Re-credit of Units and Refund of Fees in Special

Key information

Students at risk of not meeting minimum completion rate	Where a student is either not meeting or at risk of not meeting the 50 per cent completion rate (but has not attempted four (diploma students) or eight (bachelor and above students) yet), they may benefit more from reducing their enrolment load for future study periods to ensure they pass those units.
Academic Progress and minimum completion rate	Academic Progress and the minimum completion rate remain separate processes. However, when providing advice to students about their progress and possible options, their minimum completion rate should be considered. Expected scenario: Student successfully shown cause to continue in their course, however, has not met the minimum completion rate. Although permitted by ACU, they will need to pay full fees upfront which won't be an option for many. Considering the minimum completion rate, a student may be offered the option to not have their place terminated but instead to apply to a different course.
Withdrawal after census date	WW grades are considered as a unit not passed (treated the same as a fail) for the purposes of these requirements.
Communication	Students will be contacted in the following scenarios: Sent warning notification <ul style="list-style-type: none"> • Not passed 50 per cent of attempted units (and have attempted at least four or eight units) • Not passed 50 per cent or more of attempted units (and have not attempted at least four or eight units) Loss of government fund notification <ul style="list-style-type: none"> • Not passed more than 50 per cent of attempted units (and have attempted at least four or eight units)
Support for staff and students	<p>Students</p> <p>Students can contact AskACU or visit Student Portal to read about the available support. For advice on options available to them, students should contact their Course Coordinator in the first instance.</p> <p>Staff</p> <p>Staff can contact Fees@acu.edu.au to learn more or provide feedback about the minimum completion rate, including support for individual cases.</p>