

ACU Student Portal

Version 1.2 scope

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Agenda

1. Summary of features for next phase
2. Version 1.2 features and benefits
3. Timeline

Summary of features for next phase

Number	Name	Category	Integration?	SSO
3.31	Enrolment workflow	Enrolment	No	Done
3.7	Library search	Library	No	Yes
3.29	Student planner	Planning	No	None
3.28	Orientation planner	Events	No	Done
3.6	Library menu	Library	No	Yes
3.8	Library opening hours	Library	Yes	None
3.1	Key dates with colour codes	Events	Yes	Yes
3.10	Loan due dates	Events	Yes	None
3.11	Overdue book fines	Library	Yes	None
3.4	Recess & unit dates	Events	Some	Done
3.10	Loan due dates	Events	Yes	None
3.13	Exams	Events	Yes	None
3.22	Communications	Notices	Yes	None
3.23	Academic progress	Study	Yes	None
3.32	Sitecore editing	Operational	No	None
3.27	Migrate content to portal	Content	No	Done
3.5	Library services	Library	Yes	None
3.20	Walkthrough	Help	No	None

Version 1.2 features

Enrolment workflow improvement

Features

Primary Benefit: Quicker and improved user experience.

Business Requirement:

- Removing the personal information questionnaire when a student first logs in to improve student experience.
- Allow students to personalise the communication experience.
- Add options to decline and delay offer.

Integrating multiple processes will minimise the questions students have about where to find certain relevant workflow processes.

Library search

Features

Primary Benefit: Quick access to the library search.

Business Requirement: The student should be able to search articles/study resources by using library search/catalogue. The library search bar to be placed at the library landing page or student portal landing page. After the students entered their search, the search result page to be popped out and shown in a new tab/window.

Single sign-on will be implemented to make this a quick and seamless activity.

Orientation planner

Features

Primary Benefit: Improved orientation planner for new students.

Business Requirement: The orientation planner was implemented in version 1 of the student portal. This activity is to enhance it. User stories and requirements are already documented.

Student Planner

Features

Primary Benefit: Allow students to plan long term and to gain non-academic skills and experience while at ACU as well as pivotal learning experiences such as study abroad

Business Requirement:

Student is to:

- plan their long-term non-academic ACU activities
- plot goals
- create an individual roadmap.

ACU will gather data and obtain analytics on student plans.

Plan is to build a new functionality for this, using existing ACU business offerings.

Units enrolled and events

Features

Primary Benefit: Students can see the enrolled units and results of previous units, and also see schedule breaks.

Business Requirement: Currently Student Portal only displays the units that students registered for Semester 1 and 2. UI changes are required to display the units registered for other terms. Students can see the enrolled Units and Results of previous units. They can also see the schedule breaks. The interface of unit & result page and schedule page to be amended to cater for these user groups. The events/tutorial/lecture sessions for this user group to be made available on Schedule page. Data capture required from Tutorial Direct:

- Usual Commencing Date (Term start date)
- Latest Finishing Date (Term end date) Data capture required from Student Connect
- Last date to enrol
- Census date

Enhance Tutorial Direct Integration

Features

Primary Benefit: Enhance the ease of understanding the display of student activities e.g. tutorial, lecture, on the schedule page.

Business Requirement:

Integration with Syllabus+ so that the student can see their academic activities of the day on schedule.

More activity types from Tutorial Direct to be surfaced on Schedule page, so the students can know what academic events that they are attending.

This requires Syllabus+ API to be implemented to surface the colour codes and activity types.

Integration with library services

Features

Primary Benefit: Access library services within student portal.

Business Requirement: Access library service within Student Portal itself so that the student can view the snapshot of data from Library system. Additionally the students can also navigate to the library system within single sign-on context.

Data capture required from Library Services as below:

- Items borrowed
- Items on hold
- Items ready for pickup
- Due items
- Overdue fine

Library services menu items

Features

Primary Benefit: Easy navigation to library services for students.

Business Requirement: Access to the library services so that the student can easily navigate to the various functionalities of the library system. The menu items of Library to be shown as:

- Library Search (a search bar to be displayed)
- My Library
- Databases
- Booking (PC and Group Study Rooms)
- Subject Guides
- Opening Hours

Library opening hours

Features

Primary Benefit: The student is able to find out the library opening hours at their campus.

Business Requirement: A new link called 'Library Opening Hours' to be created as the sub menu of the Library. To be integrated with Library service to identify student's enrolled campus and display the opening hour information of the specific campus. Even if the campus is retrieved, it is recommended to provide option for the student to override and select a library of his/her choice. This way, a North Sydney student can access opening hour details of Strathfield library, if required.

Library services – loan due dates

Features

Primary Benefit: Student are aware of due dates to return the library books so as to return the books on time and avoid overdue fees.

Business Requirement: The student can know the due dates to return the library books so as to return the books on time and avoid overdue fees. The due date of the loan is shown at schedule page or the landing page of student portal along with the library and book titles that are due.

Library services – overdue fine

Features

Primary Benefit: The student can know if they have any library fines.

Business Requirement: Access library service within the Student Portal itself so that the student can know if there are any library fines.

Data capture required from Library Services as below:

- The date where the overdue fee starts
- Fine amount
- Library location
- The overdue fine can be surfaced on the student notification as well

Communications from ACU

Features

Primary Benefit: The primary benefit is that messages to students who are club and society members come through the Student Portal. This will be much more convenient than checking email and multiple websites to see this information.

Business Requirement: Capability to deliver the important message to the students from third party systems. Integration is required to identify the student ID and their profile to allow ACU to personalise the student experience within the Student Portal including sending direct messages. Integration is required with main systems to surface the messages from those systems to the Student Portal. The system to be considered for integration in this phase is OrgSync.

Course progress bar

Features

Primary Benefit: Students can see all their results and overall progress.

Business Requirement: Students should be able to see the results and grades from previous units and be reminded how his/her degree is progressing.

Get the units that the student has completed as well as the total units that the student needs to complete. Progress bar to displayed.

The system that provides this information was not 100% implemented at the start of this project. So the plan is to commence this feature in 2018 to reduce the risks.

Other medium-sized enhancements

Enrolment and orientation menu will be shown and stay as active within a certain date range for the orientation week to allow students to view and access the orientation planner during the date range.

Guided walkthrough/animation: Guide the first time user through all the features of the dashboard. A user guideline to be shown as animation.

Migrate forms: Migrate 34 forms used by students into the Sitecore CMS platform.

Rectification and enhancements of existing features

- Sitecore editing, operations and approvals rectification
- A rich text field to be added in the Sitecore editor template for Calendar events communication to have better flexibility on editing
- Enhancing the student portal site search capability by updating the metadata fields
- Faster display of the student's schedule - done
- Enable scheduled publication on future dates - done
- Improve accessibility compliance of web pages

Timeline

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Project timeline

Scheduling strategy

The project has three key distinct types of work streams, organised for the specialist roles within the project.

1. Feature development
 - starting with enrolment enhancements which has the earliest deadline
 - then student planner which has high priority
 - then built-in help and guides
2. Single sign-on
 - This work is vendor dependent: it will take place independent of feature development
 - Example: Primo library search system is the first service that will get SSO in this project
3. Integration
 - Library systems
 - Key dates
 - DegreeWorks (after this system is 100% rolled out)
 - Need to improve some existing functions before beginning these integrations

Engagement and communication activities

Showcase slides and additional information can be found on project website:

ACU Student Portal

http://www.acu.edu.au/staff/our_university/directorates,_offices_and_their_units/corporate_services/directorates/marketing_and_external_relations/digital_projects/acu_student_portal_project

Next showcase session

30 January 2018 2-3 p.m. (check project website for rooms)

- Session will provide an update on the progress of the ACU Student Portal Project