

UBER FOR BUSINESS

Frequently Asked Questions

Rideshare laws in Australia

Ridesharing is regulated in each Australian state and the ACT. We hope to offer Uber rides in the Northern Territory soon. Each Uber ridesharing location has its own laws. Driver-partners and their vehicles operating in Australia are required to meet the requirements of local laws.

Driver and vehicle requirements

Ridesharing driver-partners in Australia must be at least 21 years of age, and drive a registered four-door vehicle, which is no older than ten years, under a full driver's licence issued by the State or Territory of intended operation.

Insurance

All uberX ridesharing driver-partners in Australia are required to have a road-registered car, which is insured for compulsory third party (CTP) and at least third party property insurance.

All Australian uberX ridesharing driver-partners are also protected by at least AUD\$20,000,000 contingent coverage for property damage to third parties by CGU Insurance. CGU is a division of Insurance Australia Group (IAG). In the unlikely event of an accident, if an uberX driver-partner's car insurance does not apply because they were carrying an Uber rider, then other road users, and the community at large, can rest assured knowing that ridesharing partners remain covered by a robust, first class Australian insurance policy.

If an employee is travelling in the course of their employment (this depends on local law), then their injury and related costs may alternatively be covered under their workers' compensation protection, which their employer maintains. To sum up, every trip that takes place on the Uber App in Australia is covered by insurance.

Flying for business?

Great news. A business traveller can catch a ride using Uber to and from major Australian airports. Quick and easy Uber pick ups are also available from most Australian city airports including Sydney, Melbourne, Canberra, Brisbane, Gold Coast, Cairns, Perth, Adelaide and Hobart.

Safety

Using technology to ensure safety for riders and drivers before, during, and after every ride.

Global Safety Team

Safety professionals dedicated to building innovative solutions to improve safety.

Safety Advisory Board

Independent advisors with expertise in the fields of law enforcement, road safety, and women's safety.

24/7 Incident Response Team

Specially-trained response team to help with any urgent issues around the clock.

