## GENDER EQUALITY, DIVERSITY AND INCLUSION CONSULTATION - SUMMARY OF FEEDBACK AND ACTIONS/PRIORITIES

## Introduction

Consultation with a range of staff was an important component in the development of the ACU Gender Equality, Diversity and Inclusion (GEDI) Framework and Gender Equality Action Plan (GEAP). Consultation will also inform the Athena SWAN Self-Assessment Project currently in progress to support an integrated, whole of university approach to progressing gender equality and inclusiveness.

All staff were invited to engage in consultation through a range of communication channels. Direct contact was made with the convenors of the Ally Network and Aboriginal Torres Strait Islander Staff Network to encourage inclusive participation.

Feedback was collected through the Gender Equality Diversity and Inclusion Survey conducted in June 2021, an online form on the Gender Equality Website, which could be completed anonymously, and focus groups held in September 2021 and February 2022.

This table summarises the key issues raised by staff during consultation, and actions/priories that have been included in the GEAP, aligned with the GEDI Framework, that address the feedback and suggestions provided.

| Focus Area             | Key Issues raised in Consultation                                     | Actions/Priorities                               |
|------------------------|---|--|
| Career Development and | Improved process for offering internal career development             | GEAP Priority 4: Career Development              |
| Progression            | opportunities to staff  | Review modes of learning and participation rates |
|                        | Short term appointments to backfill leave in other work areas         | in learning and development programs, to         |
|                        | Opportunities to join committees/project teams                        | identify potential barriers to success.          |
|                        | Consider forums to support teaching and research career               | Pilot Radiate Confidence (Women in Leadership)   |
|                        | development for academic women staff                                  | program.   |
|                        | More visible, structured mentoring program                            |  |
|                        | More defined career paths for professional staff – similar to         | Review and enhance staff career development      |
|                        | academic promotion process  | program(s) using Progress Plan data and staff    |
|                        | When organising development activities consider timing relating to    | consultation to identify potential barriers to   |
|                        | impact on staff with family responsibilities                          | career development and progression.              |
|                        |   | Supervisors and managers implement actions to    |
|                        | Consider barriers to career progression for women – where             | enhance career development and progression       |
|                        | representation at senior levels decreases and actions to address this | opportunities.                                   |
|                        |   |  |
|                        |   |  |

| Focus Area                | Key Issues raised in Consultation                                   | Actions/Priorities   |
|---------------------------|---|--|
|                           |   | GEAP Priority 4: Succession Planning and Career              |
|                           |   | progression  |
|                           |   | Undertake staff consultation on the                          |
|                           |   | implementation of the Achievement Relative to                |
|                           |   | Opportunity Guide for relevant processes such as recruitment |
|                           |   | Review and evaluate current internal                         |
|                           |   | appointment practices, make recommendations,                 |
|                           |   | and implement actions to enhance internal                    |
|                           |   | career development and progression                           |
|                           |   | opportunities for all staff.                                 |
|                           |   | Supervisors and managers implement actions to                |
|                           |   | enhance internal career development and                      |
|                           |   | progression opportunities for all staff.                     |
|                           |   | Implement actions from the 2021 Academic                     |
|                           |   | Promotions Review project, monitor annual                    |
|                           |   | promotion outcomes by gender and consider                    |
|                           |   | further actions where required.                              |
| Recruitment and Selection | Consider more training on how to attract and employ the best        | GEAP Priority 4: Appointment and Career progression          |
|                           | candidates through an equity lens                                   | Gender composition of applications and                       |
|                           | Address unconscious bias that can impact recruitment outcomes       | shortlists will be monitored, reported and                   |
|                           | Concerns about transparency – variations in application of best     | options recommended to address identified                    |
|                           | practice in internal and external recruitment processes that can be | gaps.  |
|                           | time consuming but provide opportunities for internal progression   | Hiring managers implement recommended                        |
|                           | Consider review of advertisements regarding statements              | actions to enhance gender representation in                  |
|                           | encouraging candidates from diverse groups                          | applications and shortlists.                                 |
| Flexible work             | Concerns about inconsistent application of policy and process –     | GEAP Priority 5: Flexible Work Practices                     |
|                           | dependent on work area and supervisor, student-facing v back-end    | Review and analyse the utilisation of formal                 |
|                           | roles; perception that staff working off campus are not productive  | flexible working arrangements and                            |

| Focus Area                                   | Key Issues raised in Consultation   | Actions/Priorities  |
|--|---|---|
|  | Perception of staff with Flexible work arrangements that there is stigma due to lack of understanding that people have diverse personal circumstances that require flexibility.   | personal/carer's leave types and make recommendations to improve guidance and support as required.  |
|  | It was also felt there can be a negative impact on future career opportunities.   | Supervisors and managers engage with development activities and resources that will enable a proactive and consistent approach to   |
|  | More positive promotion of the availability of flexibility could improve this   | conversations with staff relating to flexible work and personal/carer's leave requests.   |
|  | Consider more training for managers and supervisors  Suggest clearer guiding principles could be helpful – create more understanding of flexible work options; communication from senior leadership about flexibility   |   |
| Staff with Caring responsibilities           | Enhance education and showcasing of the full range of caring responsibilities, including eldercare, family members with illness and disability as well as parental responsibilities.  | GEAP Priority 5: Support for staff with Caring responsibilities Review and update policies and practices to   |
|  | Consider providing more education of supervisors and staff build understanding of the challenges faced by staff with caring responsibilities and decrease stigma.  More education for supervisors about the impact of career breaks and how to more effectively support staff who have these breaks | improve support for staff with caring responsibilities, including working parents, grandparents and staff with family members with a disability, medical condition and eldercare responsibilities |
|  | More communications targeted towards men encouraging them to access flexible work arrangements and carers leave to share the caring burden  | GEAP Priority 4: Succession Planning and Career progression Use of the Achievement Relative to Opportunity  |
|  | Simplify resources to inform staff about entitlements, options and processes and promote to increase awareness  | Guide in promotion, recruitment, etc referred to above in Career Development and progression will also impact this area.  |
| Diversity and Inclusion<br>Workplace Culture | Visibility of diversity in the university could be enhanced in communications to provide a more inclusive environment People feel more comfortable to be their authentic selves when there is more visibility of colleagues they can more easily identify with.                                     | GEAP Priority 1: Diversity is celebrated through visible acknowledgement and communication of the achievements of our diverse workforce.  |

| Focus Area   | Key Issues raised in Consultation  | Actions/Priorities   |
|--|--|--|
|  | Consider actions to address workplace bias and inappropriate comments, including diversity awareness training and ongoing communications  Promote more open discussion about cultural safety and inclusiveness through staff news forums and training  | GEAP Priority 3: Provide a safe and respectful workplace free from discrimination, harassment and bullying.  |
|  | Enhance embedding of Aboriginal and Torres Strait Islander culture through mandatory cultural awareness training   | Aboriginal and Torres Strait Islander Cultural Capability Framework and Aboriginal and Torres Strait Islander Employment Strategy.  Mandatory training at Induction will be embedded in the next ACU staff Enterprise Agreement.   |
|  | Consider seeking more information about the cultural diversity of our workforce  | GEAP Priority 1: Diversity Group representation A working group is formed, staff are consulted, and recommendations made on the implementation of a voluntary workforce diversity data collection process consistent with attributes identified in the Victorian Gender Equality Act 2020. |
|  | Consistent use of inclusive language/terminology e.g., women/men instead of male/female  | Language of GEDI Framework and Action Plan was revised to refer to women and men. Further action to be considered in Athena SWAN self-assessment, including introduction of an inclusive language guide for university use.  |
| Barriers to raising concerns about inappropriate behaviour | Concerns about negative impact on career and reputation if complaints were raised.  Perceived lack of action by management to address issues brought to their attention and inconsistent follow up regarding progress and outcomes.  Increase manager and supervisor awareness of the policies and procedures and upskill them on how to approach these issues to empower others to address bias | GEAP Priority 3: Workplace Culture Explore, recommend and implement options to support supervisors and managers to develop capability in the management of workplace behaviour issues. Supervisors and Managers at all levels participate in development activities to enhance their       |

| Focus Area | Key Issues raised in Consultation                                | Actions/Priorities                             |
|------------|--|--|
|            | Staff often advise supervisors/managers of an issue but will not | capability in managing workplace behaviour     |
|            | agree to the manager raising the concern with the staff member   | issues.  |
|            | involved on the issue.   | Enhance support mechanisms for staff to safely |
|            | More visibility of options and complaint processes, including    | raise concerns regarding harassment and other  |
|            | escalation and confidentiality would be helpful                  | inappropriate behaviour/s.                     |
|            | Consider offering more bystander awareness training              | Implement Bystander Awareness training         |