Installing ACU Virtual Private Network (VPN) – Mac 10.11.x and 10.12.x
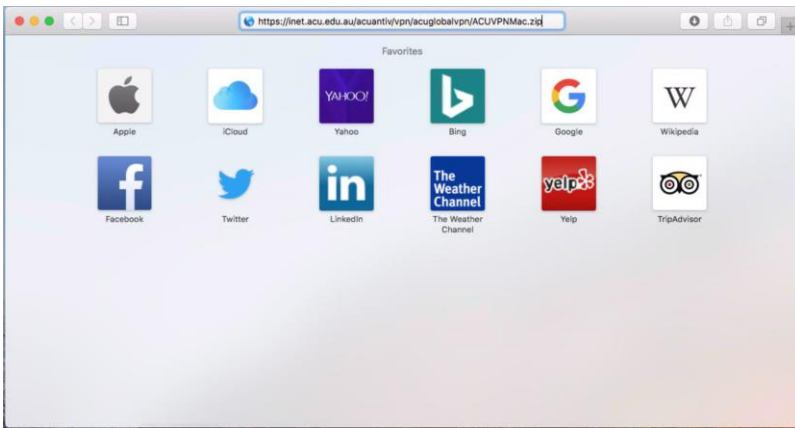
The instructions are based on MacOS 10.12.6 (16G29), the screen shots below may appear slightly different on older macOSX.

Step 1
Open your browser i.e. Safari or Chrome or Mozilla Firefox

Step 2
Type in https://inet.acu.edu.au/acuantiv/vpn/acuglobalvpn/ACUVPNMac.zip and hit the Return key
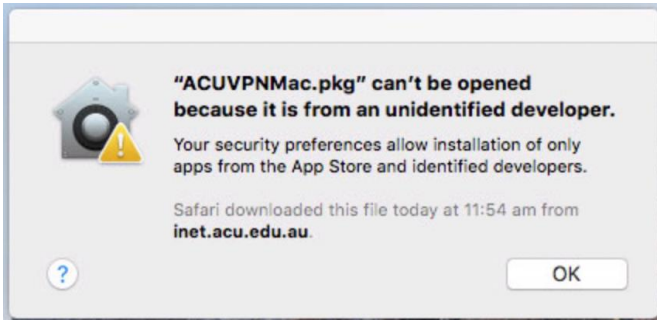

Step 3
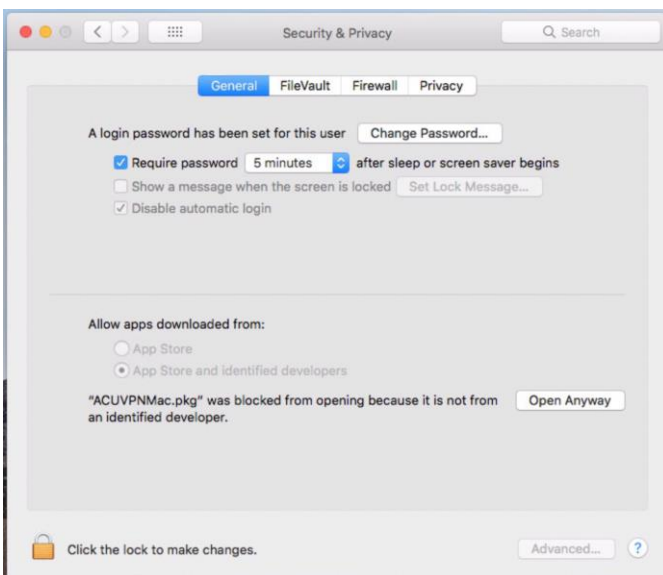Go to your downloaded folder and click on the package called "ACUVPNMac.pkg"
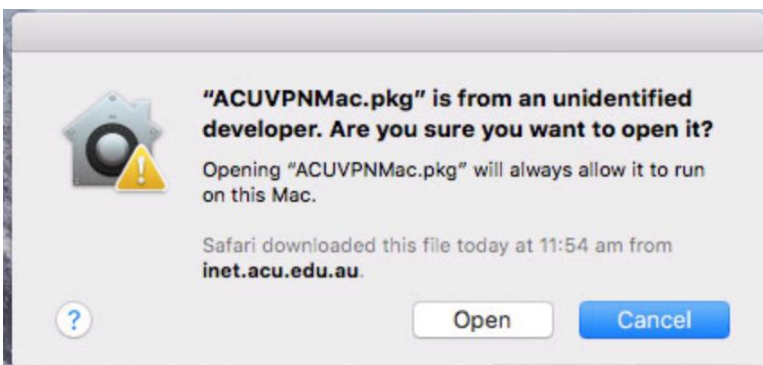
Step 4

If you are prompted with an error below > click OK

Open System Preferences > click Security & Privacy > click open Anyway
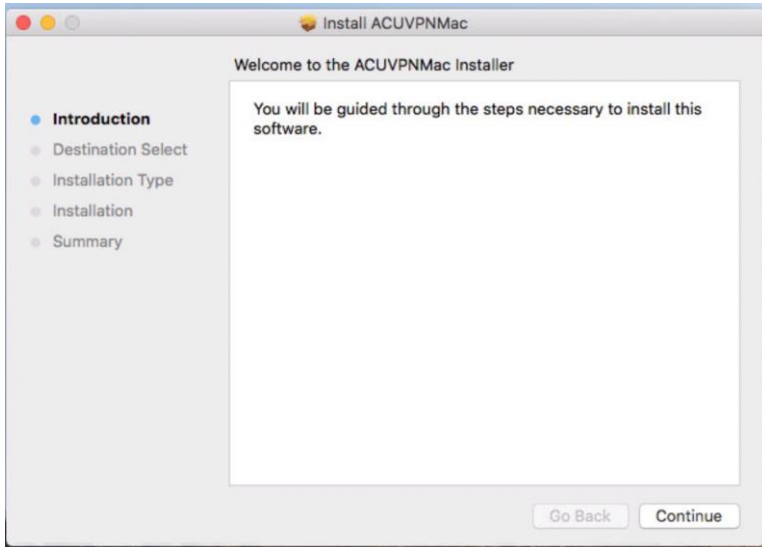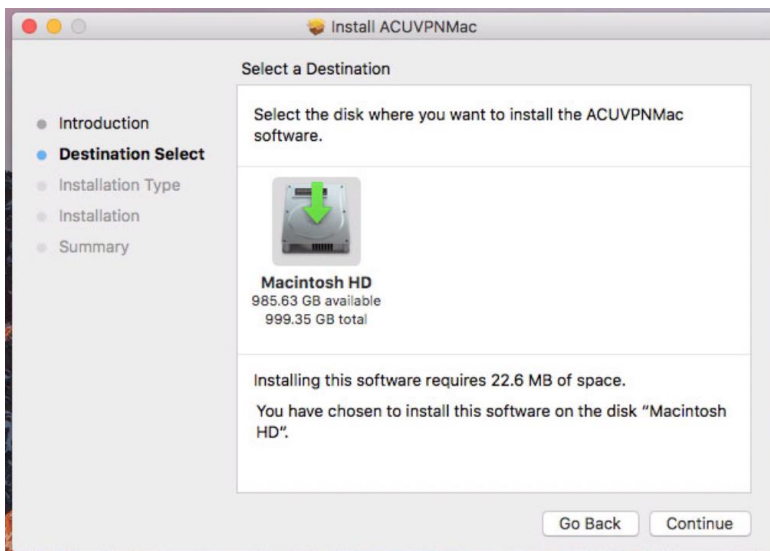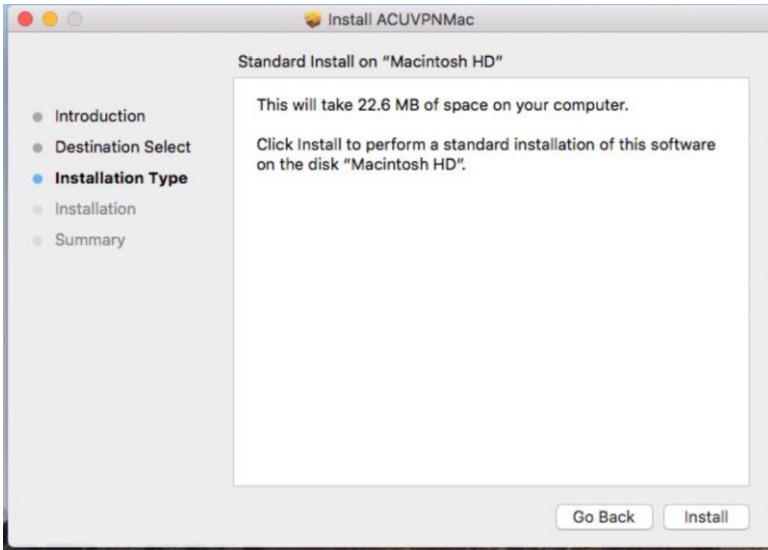

Click Open

Step 5

Click Continue and follow on screen instructions to install

Click Macintosh HD if you have more than 1 drives > click Continue
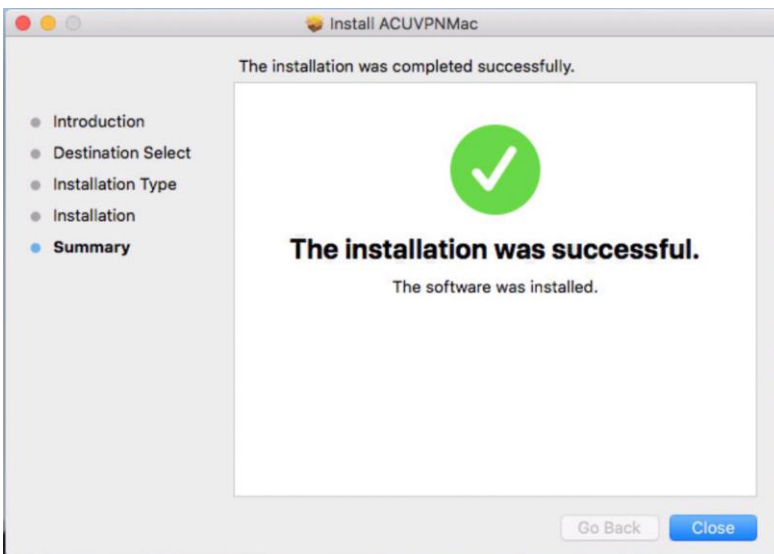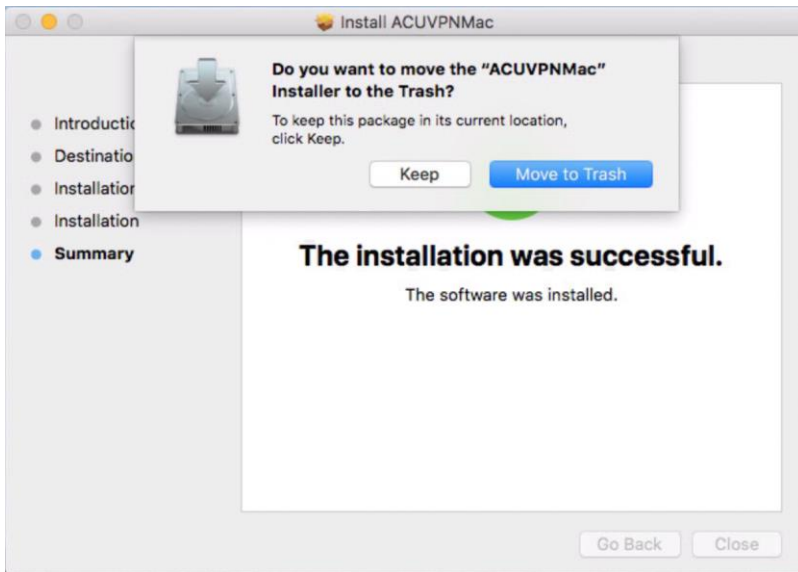

Click Install

Authenticate and you must have administrative rights to continue > click Install Software
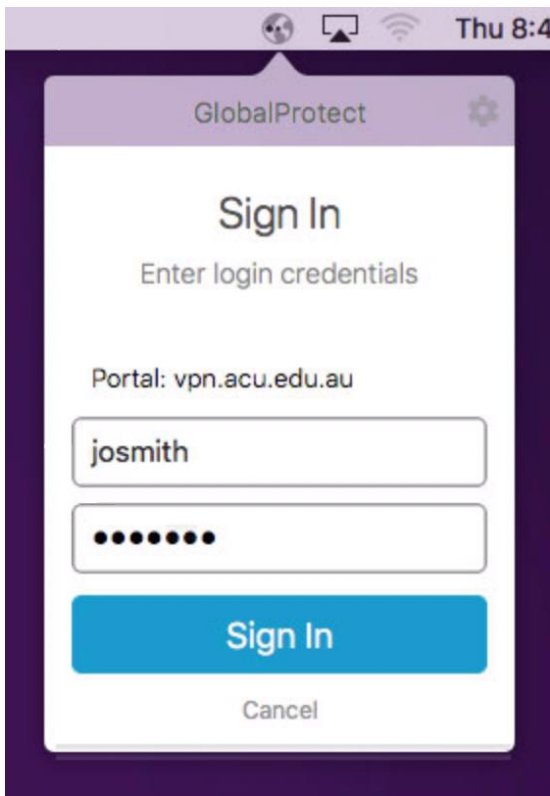

Click Close

Click Move to Trash

Log off and log back on

Use your ACU network username and password to login i.e. John Smith = josmith

SPECIAL NOTE:
GlobalProtect regularly releases an update to the client. When you connect to VPN, you will see a notification about an update as below.

Simply click **Yes** to the following prompts and the update will be downloaded and installed in the background.