

Installing ACU Virtual Private Network (VPN) – Mac 10.13

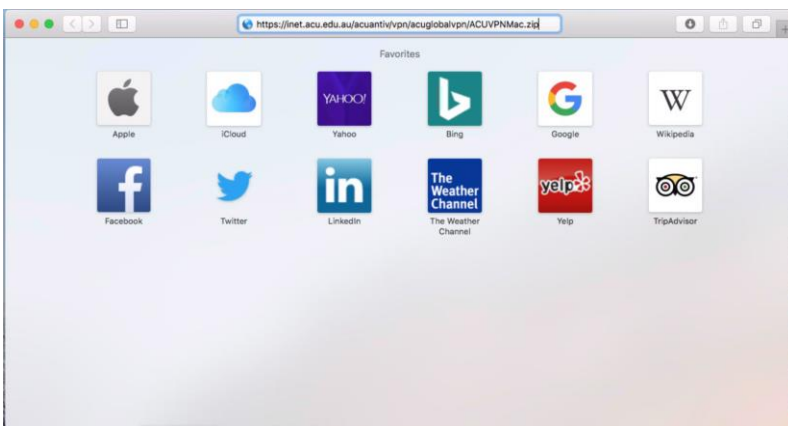
The instructions are based on MacOS 10.13.5 (17F77), the screen shots below may appear slightly different on older macOSX.

Step 1.

Open your browser i.e. Safari or Chrome or Mozilla Firefox

Step 2.

Type in <https://inet.acu.edu.au/acuantiv/vpn/acuglobalvpn/ACUVPNMMac.zip> and hit the Return key



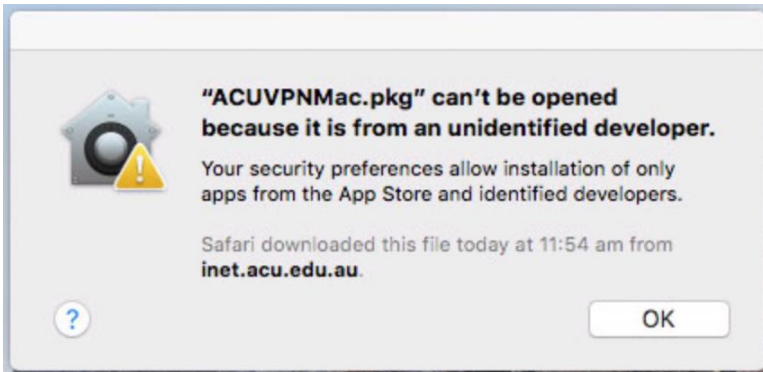
Step 3.

Go to your downloaded folder and click on the package called “ACUVPNMMac.pkg”

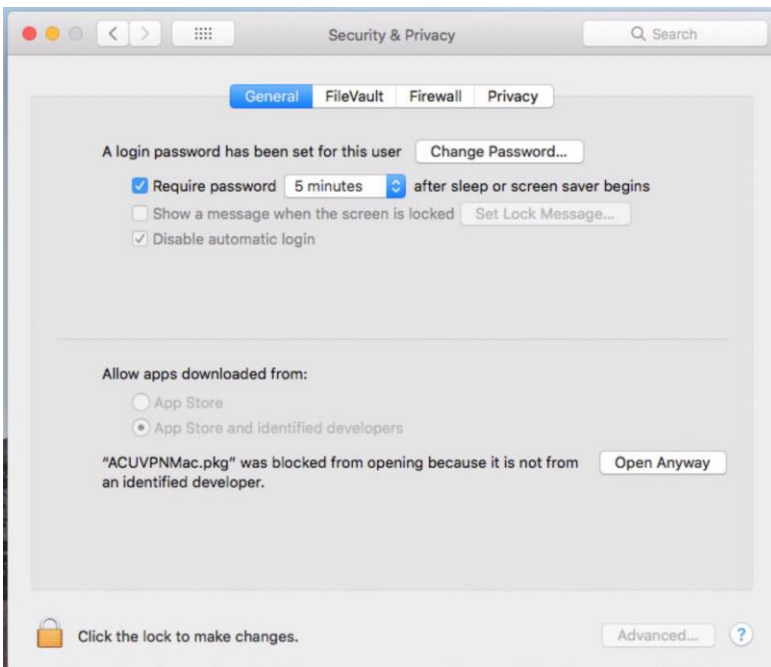


Step 4.

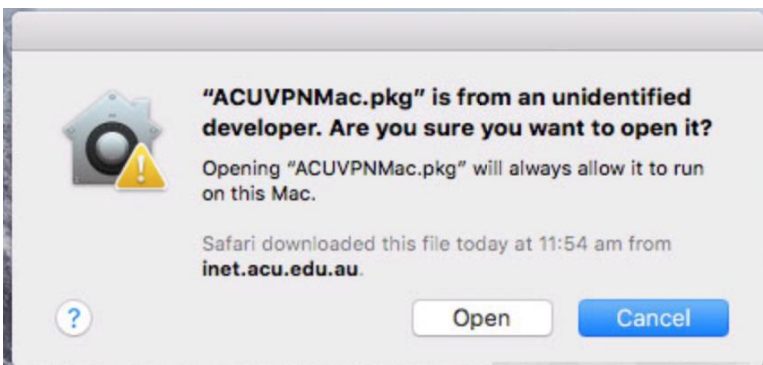
If you are prompted with an error below > click OK



Open System Preferences > click Security & Privacy > click open Anyway

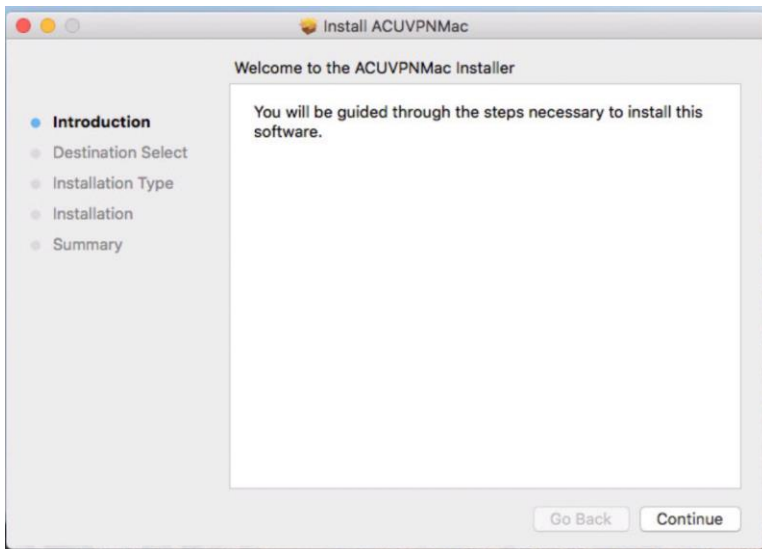


Click Open

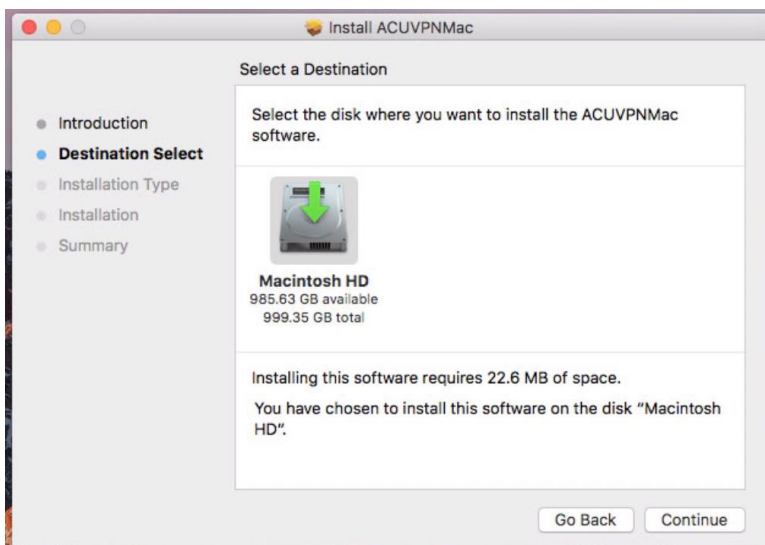


Step 5.

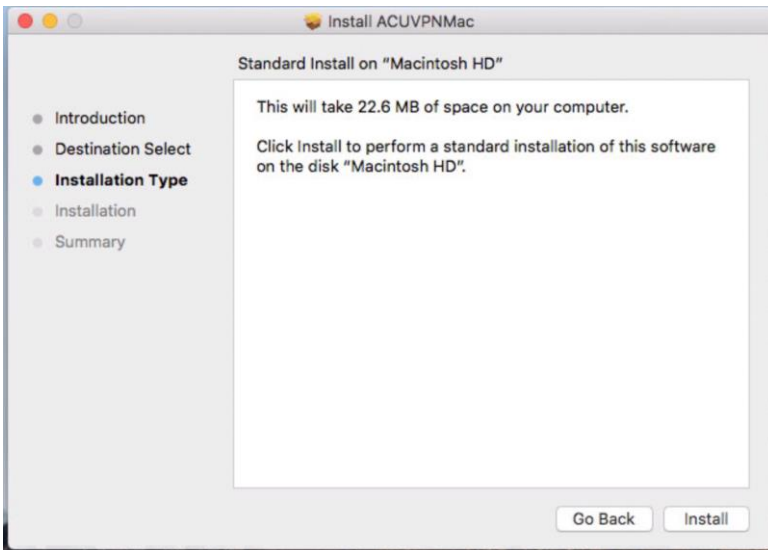
Click Continue and follow on screen instructions to install



Click Macintosh HD if you have more than 1 drives > click Continue



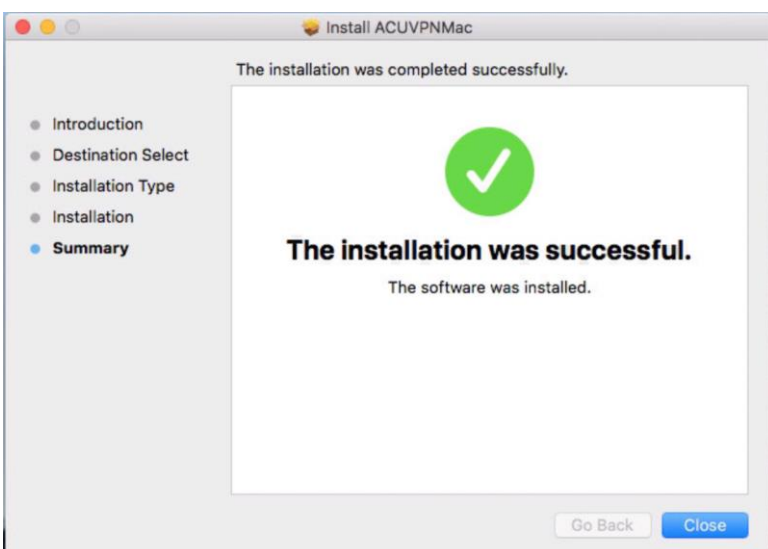
Click Install



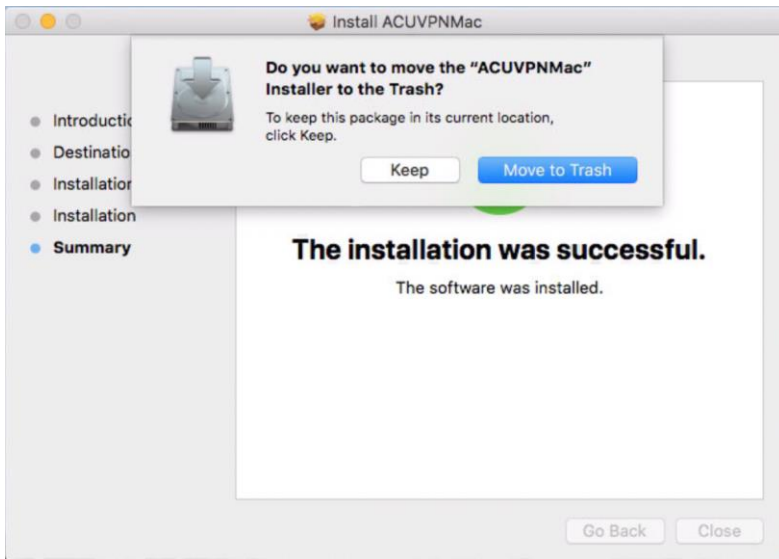
Authenticate and you must have administrative rights to continue > click Install Software



Click Close

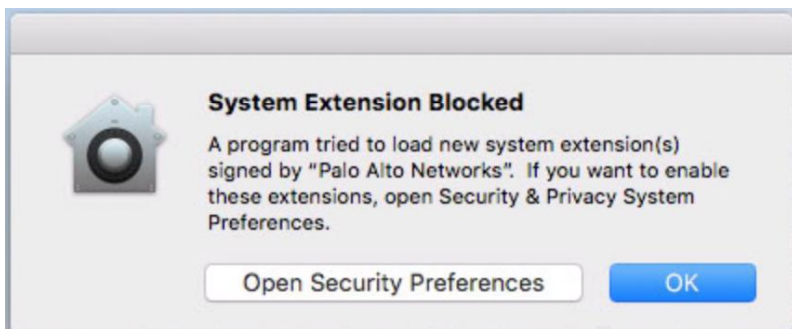


Click Move to Trash

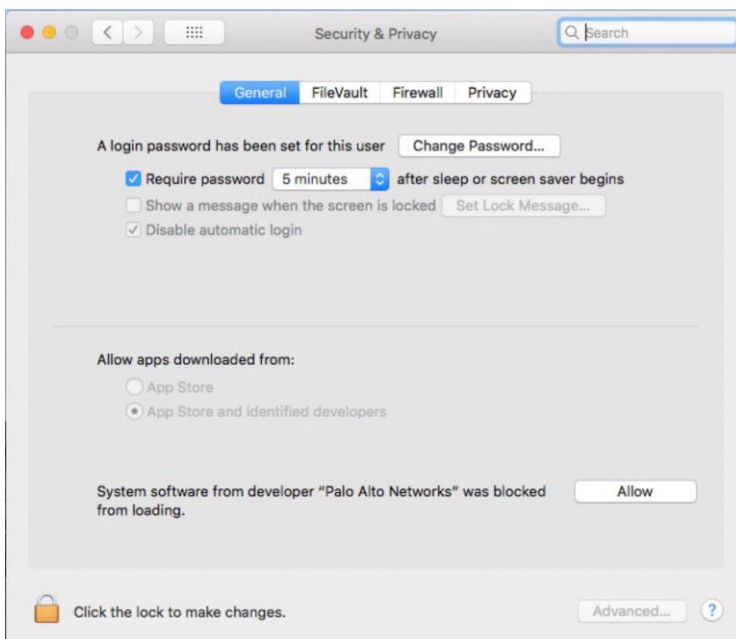


Log off and log back on

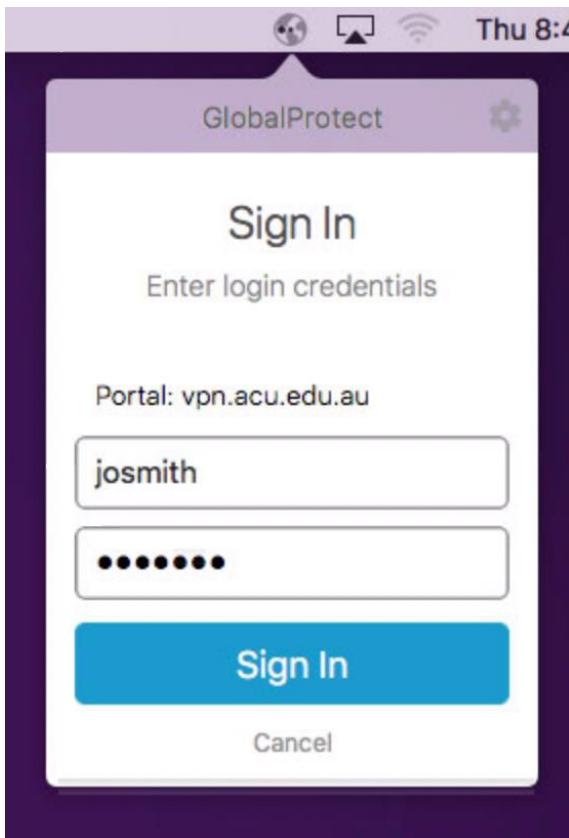
Click on Open Security Preferences



Click Allow



Use your ACU network username and password to login i.e. John Smith = josmith



SPECIAL NOTE:

GlobalProtect regularly releases an update to the client. When you connect to VPN, you will see a notification about an update as below.

Simply click **Yes** to the following prompts and the update will be downloaded and installed in the background.

