



# ABORIGINAL SERVICES DIRECTORY

**IN THE NORTHERN SYDNEY REGION**

This directory is available on North Sydney Council's website at [www.northsydney.nsw.gov.au](http://www.northsydney.nsw.gov.au). If you would like a printed copy, please ring the Community Development Department on 9936 8100.

**A DIRECTORY**  
**OF**  
**ABORIGINAL SERVICES**  
**IN THE**  
**NORTHERN SYDNEY REGION**



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COVER: The artwork on the cover is from a painting by Northern Sydney Aboriginal artist Jessica Birk, created especially for this directory project.

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# **FOREWORD TO THE NORTHERN SYDNEY**

## **ABORIGINAL SERVICES DIRECTORY**

The Northern Sydney Aboriginal Area Social Plan was launched in September 2000 and was endorsed by the Metropolitan Local Aboriginal Land Council. The plan was a project of the Northern Sydney Planning Co-ordination Forum (NorthPlan) and was co-ordinated by a working group consisting of local Councils and a number of State and Commonwealth Government Departments. The plan covers the 11 local Government areas in Northern Sydney (Willoughby, Lane Cove, Hornsby, Ryde, Warringah, Manly, Pittwater, North Sydney, Ku-ring-gai, Mosman and Hunters Hill).

One of the projects identified in the Aboriginal Social Plan was the development of an Aboriginal Services Directory. Funding was made available by the Department of Community Services for the compilation of the directory.

Hornsby Shire Council, auspice of the project, strategically enlisted the services of the University of Western Sydney to find a suitable project worker through its Summer Research Program. Hornsby Shire Council has undertaken to update this service directory electronically on an annual basis. This ensures that Recommendation 6.1 of the social plan *“that a strategy be developed to ensure that the database of services and networks is maintained on an ongoing basis”* is carried out.

Ms Glenda Simon, an inspiring and valued Aboriginal woman with vast experience, expertise and knowledge of the Aboriginal culture developed the service directory as part of her Aboriginal Studies graduate program. Ms Leonne Brown, a member of the Northern Beaches Aboriginal Community and former Liaison Officer with the Human Rights & Equal Opportunities Commission, put the finishing touches to the Directory. Both Glenda and Leonne were supported by Hornsby Shire Council staff and dedicated members of the working group to produce the first comprehensive and useful Aboriginal Services Directory in Northern Sydney Network..

To ensure that the service directory is accessible to its target group, the Aboriginal and Torres Strait Islander people in the Northern Sydney Network, this directory has been produced and made available in both electronic and hard copy.

Acknowledgment is given to the following people for their significant contribution for making this Service Directory available to the Northern Sydney community:

- Ms Leonie Prater, Director, Partnerships and Planning, North Sydney Department of Community Services – Director, Partnerships and Planning, Leonie Prater
- Mr Larry Trudgett, Aboriginal CPO
- Ms Tracy Morgan, Generalist CPO
- Ms Coralie Nichols, Manager Community Services Branch, Hornsby Shire Council
- Mr Malcolm Wallace, CDO - Access & Equity, Hornsby Shire Council
- Ms Susan Moylan-Coombs, Aboriginal Social Plan Project Officer.
- Mr Nick de Brett, Mosman Council
- Ms Lara and Mr Alan Rutley, House Parents, Biala Aboriginal Girls Hostel
- Ms Leonne Brown, Mr Joshua Brown, Ms Angela Brown, Ms Lana Shaw, Aboriginal Community Members
- Ms Jessica Birk, North Sydney Aboriginal Artist

## **NORTHERN SYDNEY ABORIGINAL SERVICES DIRECTORY**

**To ensure that this directory is kept up to date, please photocopy the relevant service page, complete this section for any changes, additions or deletions and return to:**

**Community Services Branch  
Hornsby Shire Council  
PO Box 37  
HORNSBY NSW 1630**

**Ph: (02) 9847 6741  
Fax: (02) 9477 2853  
Email: [hsc@hornsby.nsw.gov.au](mailto:hsc@hornsby.nsw.gov.au)**

**Name of Organisation:**

**Contact Person:**

**Address:**

**Telephone Number:**

**Fax:**

**Email:**

**Changes:**

# **EMERGENCY SERVICES**

## **24 Hour Emergency Telephone Numbers**

Ambulance / Fire / Police	000
Domestic Violence Line (24hours)	FREECALL 1800 656 463
Poisons Information Centre	131126
Kids Help Line FREECALL	1800 55 1800
State Emergency Services	132 500
Suicide Prevention Line	1300 360 980
Youth Line Sydney (	02) 9951 5522

## **Hospitals**

Children's Hospital Westmead	(02) 9845 0000
Hornsby Ku-Ring-Gai Hospital	(02) 9477 9123
Manly Public Hospital	(02) 9976 6911
Mona Vale Hospital	(02) 9998 0333
Royal North Shore Hospital	(02) 9926 7111
Ryde Hospital	(02) 9874 0199

## **Child Protection Information**

DoCS Help line	(24 hour service) 132 111
Child Abuse Prevention Services	(02) 9716 8000
Parent line (Centacare)	132 055 (9.00 am - 4.30 pm)
Kids Help line (24 hours) FREECALL	1800 55 1800

## **Counselling and Information Services**

Carers NSW	1800 242 636
Grief Support Inc	(02) 9489 6644
Homeless Persons Accommodation Service	1800 234566
Lifeline	131 114
Men's Phonenumber (info & refer)	(02) 9979 9909
Men's Line Australia	1300 789 978
Mental Health Information Service	(02) 9816 5688
Parent Line	132 055
Rape Crisis Centre	(02) 9819 6565
SANE (Mental Illness info & refer) FREECALL	1800 688 382
Sexual Assault Services	(02) 9515 3680

## **ABORIGINAL ORGANISATIONS**

### **Aboriginal Catholic Ministry**

Buckland Street  
WATERLOO NSW 2017

Ph: (02) 9698 4265

Service description:

Minister to Koori people, provide food assistance and services for weddings, funerals, baptism, provide travel cost (one way) to funerals in country areas for immediate family, healing house for women in groups (program package), educate non-Indigenous people about culture.

### **Aboriginal Education Consultative Group (AECG)**

see Education

### **Darug Custodian Aboriginal Corporation (DCAC)**

#### **(Darug Elders)**

PO Box: 81  
WINDSOR NSW 2756

Ph: (02) 4573 6964

Service description:

We do welcome to country in Darug language, have social days teaching culture to children, teaching Darug language, monthly meetings, have stalls at events and festivals consisting of Aboriginal artists eg painters, carver, didgeridoo maker, musician.

### **Guringai Tribal Link Aboriginal Corporation**

19 Coolabah Road  
WYONGAH NSW 2259  
E-mail: [guringai@koee.com.au](mailto:guringai@koee.com.au)

Ph (02) 4392 8743  
Mob 0404 182 049



## **Inarr Nura Aboriginal Women & Children Support Service**

Cape Banks Botany Bay National Park  
Anzac Parade  
LA PEROUSE NSW 2036  
Email: inarnnura@yahoo.com.au

Ph: (02) 9661 1955  
Fax: (02) 9661 1944

### Service description:

Drop in centre for Aboriginal women and children and provides information and support on various issues such as domestic violence, housing, legal and counselling. Also provides information on child care services and health care.

## **Koori Lighthouse**

2/4 Holden Street  
REDFERN NSW 2016

Ph: (02) 9319 2341

### Service description:

Drop in centre for Aboriginal youth which provides computers, soup kitchen and information.

## **Linkup (NSW)**

5 Wallis Street  
LAWSON NSW 2783  
PO Box 93  
LAWSON NSW 2783

Ph: (02) 4759 1911  
Fax: (02) 4759 2607

### Service description:

Reunite Aboriginal adults who were separated or removed under government policy, adopted, fostered, removed, and separated and institutionalised. Assistance is also available for counselling, support and advocacy.

## **Indigenous Coordination Centres**

Level 9, 300 Elizabeth Street  
SYDNEY NSW 2000

Ph. (02) 8255 7601  
Fax (02) 8255 7660

### Service description

Indigenous Coordination Centres or ICCs operate in 30 locations around Australia. They look after most of the Australian Government's Indigenous programs and negotiate Shared Responsibility Agreements with local Indigenous people and communities. ICCs are managed by the Department of Families, Community Services and Indigenous Affairs.

## **LAND COUNCILS**

### **NSW Aboriginal Land Council**

33 Argyle Street  
PARRAMATTA NSW 2150  
Email: [penwurr@alc.org.au](mailto:penwurr@alc.org.au)

Ph: (02) 9689 4444  
Fax: (02) 9687 1234

Service description:

Peak organisation for all Aboriginal Land Councils in NSW.

### **Metropolitan Local Aboriginal Land Council**

36-38 George Street  
REDFERN NSW 2016

Ph: (02) 8394 9666  
Fax: (02) 8394 9733

### **Deerubbin Local Aboriginal Land Council**

5 /271 Beames Avenue  
MT DRUITT NSW 2770

Ph: (02) 9832 4257  
Fax: (02) 9832 2496

# **ACCOMMODATION**

## **ADVISORY SERVICES FOR TENANTS**

Aboriginal Tenants' Advisory Service	Ph: (02) 9377 9200
The Consumer Trader & Tenancy Tribunal	Ph: (02) 9641 6400
Office of Fair Trading	Ph: 133 220
Northern Area Tenants Service Inc	Ph: (02) 9884 9605
Residential Tenancies Tribunal	Ph: (02) 9229 0022
Tenants' Union of NSW Ph:	(02) 9251 6590

## **COMMUNITY HOUSING**

Community housing is rental housing for low to moderate income or special needs households, managed by not-for-profit community based organisations whose operations, in the main, have been at least partly subsidised by government (usually through funds provided under the Commonwealth State Housing Agreement).

### **Garrigal Housing Association**

16-20 Edgeworth David Avenue  
HORNSBY NSW 2077

Ph (02) 9477 1105  
Fax: (02) 9477 1296

### **Lower North Shore Community Housing**

Suite 105/109 Alexander St Ph: (02) 9439 1399  
CROWS NEST NSW 2065

# **OVERNIGHT ACCOMMODATION SERVICES**

## **Aboriginal Homeless People**

Ph (02) 9799 8446

## **Homeless Person's Information Centre**

Kent Street  
SYDNEY NSW 2000

Ph: (02) 9265 9081

### Service description:

Open seven days a week, has a list of vacancies for single men/women and families throughout Sydney Metropolitan Area.

## **Fairlight Centre (Bowering House)**

9 Fairlight Street  
FAIRLIGHT NSW 2095

Ph: (02) 9949 1832  
Fax: (02) 9949 8271

### Service description:

Bowering House is a purpose built facility that provides an 8-unit, long term accommodation service for people diagnosed and who have identified that they wish to live semi-independently.

## **Taldumande Youth Services**

PO Box 994  
NEUTRAL BAY NSW 2089

Ph: (02) 9953 1765  
Fax: (02) 9908 5188

### Service description:

Crisis and medium term (overnight - 3 months) for 14 - 18 years; semi-independent shared accommodation for 16-18 years. Living skills program, assisting reconciliation with families, outreach service. A fee is included and Aboriginal and Torres Strait Islander youth are welcome.

## **Youth Emergency Accommodation Line**

Ph: (02) 9698 5822

### Service description:

Information & housing referrals for youth 18 years and over.

## **St Vincent de Paul**

C/- Northern Suburbs Regional Council  
60A Alexander Street  
CROWS NEST NSW 2065

Ph (02) 9436 0725

Service description  
Short term accommodation for families in crisis.

## **HOSTELS**

### **Aboriginal Hostels Limited (NSW Regional Office)**

Level 5, 126-140 Chalmers Street  
SURRY HILLS NSW 2010  
Email: [sydney@ahl.gov.au](mailto:sydney@ahl.gov.au)

Ph: (02) 9310 2777  
Fax: (02) 9310 3044

Service description:  
Aboriginal Hostels Ltd provides temporary accommodation to Aboriginal and Torres Strait Islander people for reasons such as medical transient, tertiary education, secondary education, homelessness and aged care.

### **Biala Aboriginal Hostel for Girls (secondary education)**

38 Lyly Road  
ALLAMBIE HEIGHTS NSW 2100  
Email: [biala@ahl.gov.au](mailto:biala@ahl.gov.au)

Ph: (02) 9905 2200  
Fax: (02) 9938 3164

### **Chicka Dickson Hostel (transient)**

90 Liverpool Road  
ENFIELD NSW 2136  
Email: [dickson@ahl.gov.au](mailto:dickson@ahl.gov.au)

Ph: (02) 9747 4198  
Fax: (02) 9747 0063

**Mac Silva Centre (homeless men)**

49B Wellington Road  
WATERLOO NSW 2017

Ph: (02) 9310 1912  
Fax: (02) 9699 9056

**Mark Ella Hostel (tertiary education)**

18 Hewlett Street  
GRANVILLE NSW 2142

Ph: (02) 9637 0932  
Fax: (02) 9637 0934

**Ngadu Hostel (medical transient)**

321 Livingstone Road  
MARRICKVILLE NSW 2204  
Email: [marrickville@ahl.gov.au](mailto:marrickville@ahl.gov.au)

Ph: (02) 9554 7956  
Fax (02) 9554 7915

**Tony Mundine Hostel (tertiary education)**

203 Catherine Street  
LEICHHARDT NSW 2040  
Email: [t.mundine@ahl.gov.au](mailto:t.mundine@ahl.gov.au)

Ph: (02) 9550 0178  
Fax: (02) 95605061

**Ngura Hostel (Homeless families)**

118 Victoria Road  
ASHFIELD NSW 2131

Ph: (02) 9799 8446  
Fax: (02) 9799 8507

**PUBLIC HOUSING****Aboriginal Housing**

## **Aboriginal Housing Enquiry Line**

FREECALL 1800 355 740

## **Aboriginal Housing Company Ltd**

104 – 106 Lawson Street  
REDFERN NSW 2016

Ph: (02) 9319 4779  
Fax: (02) 9319 0475

### Service description:

Housing advice and referral, independent housing, rental of low cost housing for Aboriginal and Torres Strait Islander people. No appointment required.

## **Aboriginal Housing Office**

(Head Office)

Level 6/33 Argyle Street  
PARRAMATTA NSW 2150

Ph: (02) 8836 9444  
Fax: (02) 9635 3400

(Sydney Region)

Level 18/33 Argyle Street  
PARRAMATTA NSW 2150

Ph: (02) 8836 9458

### Service description:

Provides funding to Aboriginal housing providers, homeless housing advice and referral and specialist housing services also available.

## **NSW Department Of Housing**

### **Broadway Office**

Aboriginal Worker Ph:  
PO Box 555  
BROADWAY NSW 2007  
Email: [murrya@housing.nsw.gov.au](mailto:murrya@housing.nsw.gov.au)

(02) 9552 9689

### **Dee Why Office**

Suite 17A  
818 Pittwater Road Cnr Delmar Parade  
DEE WHY NSW 2099

Ph: (02) 9971 3600

**Hornsby/Ryde Office**

80-84 Blaxland Road  
RYDE NSW 2112

Ph: (02) 9809 8440



Service description:

The department provides housing for low-income earners such as people receiving pensions. It can also provide financial support to low income earners and pensioners who rent accommodation through private real estate agents. This can include assistance with bond money, advance rent and connection fees. The waiting list for government housing in Manly Warringah Pittwater areas is very long.

**Department of Housing  
Maintenance**  
service)

Ph: 131571 (24 hour

## **YOUTH ACCOMMODATION**

### **Burdekin Association**

PO Box 1323  
DEE WHY NSW 2099

Ph: (02) 9971 4040

Service description:

To provide a range of safe and secure accommodation and support to young people aged 12 – 21 years in the Northern Beaches area. This service is open to all people in the community. Support in the areas such as:

- Early intervention, Family Support Program
- Community Care Program
- Youth Housing Program

### **Leith House**

20 Leith Road  
PENNANT HILLS NSW 2120

Ph: (02) 9980 7711

Service description:

Medium term accommodation for young people 15 – 21 years of age

## **North Sydney Youth Support Service**

PO Box 278  
RYDE NSW 1680

Ph: (02) 9809 7850  
Fax: (02) 9807 8451

### Service description:

A medium to long-term (3 to 12 months) youth accommodation service, independent living skills program, working towards independence, female and male clients from 16 – 20 years, Aboriginal and Torres Strait Islander youth are welcome.

## **Phoenix House Youth Services**

10 Holterman St  
CROWS NEST NSW 2065

Ph: (02) 9437 0147

### Service description:

Medium term accommodation for youth, family and adolescent counselling services.

## **Taldamunde Youth Service**

PO Box 994  
NEUTRAL BAY NSW 2089

Ph: (02) 9953 1765  
Fax: (02) 9908 5188

### Service description:

Crisis and medium term (overnight and up to 3 months) for 14 – 18 years; semi independent shared accommodation for 16 – 18 years; living skills program; assisting reconciliation with families; an outreach service. There is a fee included and Aboriginal and Torres Strait Islander youth are welcome.

# **AGED & DISABILITY SERVICES**

## **Carers NSW**

### **Aboriginal and Torres Strait Islander Care Program**

Aboriginal Development Worker  
Level 18/24 Campbell Street  
SYDNEY NSW 2000  
Internet: [www.carernsw.asn.au](http://www.carernsw.asn.au)

Ph: (02) 9280 4744  
Fax: (02) 9280 4755  
FREECALL 1800 242 636

#### Service description:

Carer Resource Centres offer information, support and resources for carers of people who are frail aged, chronically ill or who have a disability.

### **Department of Ageing Disability and Home Care (DADHC)**

Aboriginal Policy Unit  
Level 5/83 Clarence Street  
SYDNEY NSW 2000

Ph: (02) 8270 2167

### **Aboriginal Home & Community Care Program (HACC)**

Level 3/6 Parkes Street  
PARRAMATTA NSW 2150

Ph: (02) 9895 8973

#### Service description:

Home and Community Care Program or HACC is a community support program providing community care services and support for frail aged people, younger people with disabilities and their carers. HACC services include home help (eg ironing, cleaning), home maintenance and modification, food services (eg Meals on Wheels), transport, respite service co-ordination (Community Options), allied health services (eg physiotherapy, podiatry) and community centres. Both the State and Commonwealth Governments fund HACC services.

## **Carers NSW**

Level 18/24 Campbell Street  
SYDNEY NSW 2000

Ph: 1800 242 636\*  
Fax: (02) 9280 4744

An association for relatives and friends caring for people with a disability, mental illness, drug and alcohol dependencies, chronic condition, terminal illness or who are frail. A non-government, non-political, incorporated organisation.

\*Ask for the Aboriginal Carer Assessment & Support Officer.

## **The Aboriginal Disability Network NSW**

C/- People with Disabilities NSW Inc  
PO Box 666  
STRAWBERRY HILLS NSW 2012

Ph: (02) 9319 6622  
Fax: (02) 9318 1372  
TTY: (02) 9318 2138

Service description:

The Aboriginal Disability Network is a State disability rights and advocacy organisation.

# **CHILDREN'S SERVICES**

## **Aboriginal Services**

### **Aboriginal & Torres Strait Islander Early Childhood Sector Advisory Group Inc.**

Private Bag 501  
ALEXANDRIA NSW 2015

Ph: (02) 9319 4800  
Fax: (02) 9319 6105

#### Service description:

The Unit often works after hours or on weekends offering in-services and workshops to all types of services and organisations. The workshops are run at a cost, for details of these costs please contact the Unit directly. We can run in-services and workshops on the following areas:

- Aboriginal Early Childhood Perspectives
- Aboriginal Music and Dance
- Art & Craft
- Otitis Media and Conductive Hearing Loss Its Educational Implications
- Aboriginal Language/ Languages & Aboriginal English
- Developing an Aboriginal Policy
- Transition for Aboriginal Children
- Stolen Generation
- Writing Stories to Tell

### **Aboriginal Children's Service**

18 George Street  
REDFERN NSW 2016

Ph: (02) 9698 2222  
Fax: (02) 318 2574

#### Service description:

Foster care and family crisis, information, advocacy and support for foster carers (non-government office).

## **Murawina Aboriginal PreSchool**

85 Everleigh Street  
REDFERN NSW 2016  
PO Box 1185  
REDFERN NSW 2016

Ph: (02) 9319 4566  
Fax: (02) 9319 0446

## **Wunanbiri Pre School**

Belmont Street  
ALEXANDRIA NSW 2015

Ph: (02) 9319 5712

Service description:

Multi-functional Aboriginal children's service, including training programs, nutrition education, family support and after school care catering for children 0-5 years.

## **General Services**

### **Children's Services Switchboard**

Ph: (02) 9557 0900  
FREECALL 1800 803 820  
TTY: (02) 9557 1410

Service description:

The Children's Services Switchboard provides information on services throughout NSW for children (0 – 6 years old). While this is a mainstream service to all parents, the service can assist parents of children with a disability looking for suitable childcare.

### **Early Childhood Intervention Infoline**

Phone 1300 656 865  
Fax: (02) 9873 2740

Service Description:

The Early Childhood Intervention Infoline can help parents locate early intervention services in their local area. Services such as medical diagnosis and treatment, assessment, therapy, educational and support services. The focus is on children with a developmental delay or a disability aged 0 to school entry age.

### **Network of Community Activities**

Ph: (02) 9212 3244

Service description:

Provides a listing of services for children 5 - 12 years old in your area for Before and After School Care Providers and Vacation Care

### **Playgroup NSW Inc**

Level 1/441-443 Victoria Street  
WETHERILL PARK NSW 2164  
E-mail: admin@playgroupnsw.com.au

Ph: (02) 9604 5513  
FREECALL 1800 803 820

Service description:

Provides information of the location of the nearest playgroup in your area.

### **Cubby House Toy Library Inc.**

32 Howard Avenue  
DEE WHY NSW 2099

Ph./Fax (02) 9971 7006

Service description

A community based toy library open to children with special needs in the Manly, Warringah and Pittwater areas. These special needs may be physical, developmental, learning, speech, emotional or social. Schools, playgroups and preschools with enrolments of children with special needs, as well as professionals working in this field may also join. The range of toys is for babies from six weeks old to primary school age children.

**Vacation Care** - see Local Councils under Local Government

### **Children's Services Central**

**SDN Children's Services**  
8 Rodborough Avenue  
CROWS NEST NSW 2065

Ph: (02) 9955 3665

Service Description

Promote and maintain high quality care and inclusion for all children in eligible childcare services in NSW, by increasing the skill level of carers and service staff in line with nationally consistent principles. Provide children's services in NSW, regardless of their geographic location, with access to quality professional support that is relevant, appropriate and timely

## **KU Children's Services**

### **Inclusion Support Agency Sydney Central North Region**

20/10 Chilvers Road  
THORNLEIGH NSW 2120

Ph: (02) 9484 2077  
Fax: (02) 9484 2877

#### Service Description

The aim of the Inclusion Support Program is to promote and maintain high quality care and inclusion for all children in eligible child care services, by increasing the skill level of carers and service staff.

## **Supporting Children with Additional Needs (SCAN)**

### **(NSW Department of Community Services)**

Child & Family Information Referral Service

Ph: (02) 9557 0900  
FREECALL: 1800 803 820

#### Service Description

Your child will be considered if they are currently enrolled or about to be enrolled in a DoCS funded service, and falls into one or more of the following categories:

- Aboriginal or Torres Strait Islander background
- Culturally & Linguistically Diverse Background
- Children with challenging behaviours
- Children with disabilities.



# **EDUCATION & TRAINING**

## **Aboriginal Education Consultative Group (AECG)**

### **State Office**

37 Cavendish Street  
STANMORE NSW 2048

Ph: (02) 9550 5666  
Fax: (02) 9550 3361

#### **Service description:**

The peak Aboriginal education organisation providing policy and program advice on educational issues to preschools, the NSW Department of Education and Training (schools and TAFE), Catholic Education and Universities. Contact State Office for contact details of the local AECG branches listed below.

### **Met North Region**

**Guringai local AECG (Northern Beaches)**

**Hornsby/Ryde AECG**

## **Tranby Aboriginal College**

Ph: (02) 9660 3444  
Aboriginal Student Support Officer  
11 – 13 Mansfield Street  
GLEBE NSW 2037

Fax: (02) 9660 1924

#### **Service description:**

Provides courses for Aboriginal and Torres Strait Islander adults in Aboriginal Community studies, legal studies and the Advanced Diploma of Applied Aboriginal Studies for Indigenous and non- Indigenous students. ABSTUDY and tutorial assistance available.

## **Adult & Community Education**

Hornsby Ku-ring-gai Community College  
Manly Warringah Community College  
Macquarie Community College  
Mosman Evening College

Ph: (02) 9482 1899  
Ph: (02) 9970 1000  
Ph: (02) 8845 8888  
Ph: (02) 9968 4000

NorthWest Community College

Ph: (02) 9680- 1117

## **Catholic Education Office**

Education Officer Aboriginal Education  
Catholic School Office Broken Bay  
29 Yardley Avenue  
WAITARA NSW 2077  
Email: [marysenj@cso.brokenbay.catholic.edu.au](mailto:marysenj@cso.brokenbay.catholic.edu.au)

Ph: (02) 9847 2630  
Fax: (02) 9847 2700

### Service description:

The Aboriginal Education Officer provides support and assistance to Aboriginal students and their families across Catholic schools on the Central Coast, Northern Beaches and the North Shore.

## **Department of Education & Training (DET)**

### **Aboriginal Education & Training Directorate**

Level 14/1 Oxford Street  
DARLINGHURST NSW 2010  
E-mail: [aboriginal.programs@det.nsw.edu.au](mailto:aboriginal.programs@det.nsw.edu.au)

Ph: (02) 9244 5383  
Fax: (02) 9244 5365

### **Hornsby District Office**

Level 2/20 George Street  
HORNSBY NSW 2077

Ph: (02) 9987 3900

### Service Description

Aboriginal Education Assistants are employed through this office supporting Aboriginal students at Mackellar Girls' High School, Marsden High School, Royal Far West School and Stewart House.

### **Ryde District Office**

Level 5/13 – 15 Lyon Park Road  
NORTH RYDE NSW 2113

Ph: (02) 9886 7029

### Service description:

APU provides support and develops consultative links between Aboriginal communities and the Department of School Education at the District and State levels. The APU also administers a range of funding programs that assist Aboriginal students in schools and TAFE and Aboriginal people to gain employment and establish small businesses.

**Indigenous Education Unit      Ph: (02) 9298 7467**

Level 20/477 Pitt Street  
SYDNEY NSW 2000

Fax: (02) 9298 7481

Service description:

Provides funding for a wide range of Indigenous programs such as Aboriginal Student Support Parent Awareness (ASSPA), Aboriginal Tutorial Assistance Support (ATAS) and In Class Tuition.

## **TAFE**

### **Northern Sydney Institute of TAFE**

**Gamarada Aboriginal Programs Unit**

Ph: (02) 9942 3575

Services to Aboriginal clients include:

- Course Information
- Tutorial Support
- Teacher Liaison
- Advice on Pathways to Higher Education
- Direction to other services (e.g. Abstudy)
- Course Development
- General Student Support

Service description

Northern Sydney Institute of TAFE focuses on industry training in high-tech electrical/electronics, electro technology (including biometrics units/modules), business studies, telecommunications, digital media, film and television, fibre optics, general education, hair and beauty, Higher School Certificate, metal fabrication, welding, nursing, office administration, plumbing, shop fitting and computer engineering.

## **Sydney Institute of TAFE**

**Eora College**  
333 Abercrombie Street  
CHIPPENDALE NSW 2008

Ph: (02) 9217 4878

### Service description

Eora College is the main centre of performing arts training for people of an Aboriginal or Torres Strait Islander background. Eora also provides vocational training for local high school students through the TVET program. Also offers Aboriginal awareness courses for both individuals and companies.

## **UNIVERSITIES**

### **Australian Catholic University**

Yalbalinga Support Unit  
Aboriginal Liaison Officer  
Strathfield Campus (Mount St Mary)  
25A Barker Road  
STRATHFIELD NSW 2135

Ph: (02) 9701 4261  
Fax: (02) 9739 4189

North Sydney Campus (MacKillop)  
40 Edward Street  
NORTH SYDNEY NSW 2060

Ph. (02) 9739 2305  
Fax. (02) 9739 2310

### **Macquarie University**

Warawara – Department of Aboriginal Studies  
  
Balaclava Road  
NORTH RYDE NSW 2109

Ph: (02) 9850 8893  
Fax. (02) 9850 7735

### **University of New South Wales**

Nura Gili Indigenous Programs UNSW  
  
47 Botany Road  
RANDWICK NSW 2031

Ph: (02) 9385 1083  
Fax: (02) 9385 3534

## **University of Sydney**

The Koori Centre  
Old Teachers College, A22,  
UNIVERSITY OF SYDNEY NSW 2006  
Email: [koori@koori.usyd.edu.au](mailto:koori@koori.usyd.edu.au)

Ph: (02) 9351 2046  
Fax: (02) 9351 6923

## **University of Technology UTS**

Jumbunna Indigenous House of Learning  
Level 17, Tower Building  
BROADWAY NSW 2001

Ph: (02) 9514 1902  
Fax: (02) 9514 1894

## **University of Western Sydney**

The Aboriginal Education Centre  
Blacktown Campus Fax:  
QUAKERS HILL NSW 2763  
Email: [aec@uws.edu.au](mailto:aec@uws.edu.au)

Ph: (02) 9852 4054  
(02) 9852 4034

# **EMPLOYMENT & VOLUNTEERING**

## **Department of Employment and Workplace Relations (DEWR)**

Indigenous Employment Branch  
GPO Box 9870  
SYDNEY NSW 2001  
Web: [www.workplace.gov.au/indigenous](http://www.workplace.gov.au/indigenous)

Ph: 1802 102

### Service description:

Referral, advice, employment and business programs, funds programs for Indigenous employment.

## **NSW Office of Industrial Relations**

A&TSI Workplace Services Unit  
(when connected dial 1 and then 4617 or 4618)  
McKell Building, 2-24 Rawson Place  
SYDNEY NSW 2000

Ph: 131 628

Fax: (02) 9020 4735

### Service description:

The ATSI Workplace Services Unit conducts workshops for Aboriginal people and Torres Strait Islanders in NSW. The workshops cover employment issues, NSW employment laws, minimum employment standards, good employment practices and the DIR's services.

## **Job Placement**

### **Australian Business Employment Network**

938/140 Arthur Street Ph: (02) 9927 7567  
NORTH SYDNEY NSW 2059 Fax: 1300 650 755  
(Appointment by phone)

### Service description:

New apprenticeship Centre assisting people to find apprenticeships and employment assistance.

## **Job Network**

Ph: 131 715

Service description:

This is a no-fee recruitment service agency placing people in employment and will provide a list of member service agencies.

## **Aboriginal & Torres Strait Islander Pre-Apprenticeship Course**

Aboriginal Development Manager TAFE NSW  
Sydney Institute

Ph. (02) 9217 4896

Service Description

Energy Australia offers a free nationally recognised pre-apprenticeship course to Aboriginal & Torres Strait Islander people. The nine week course based at Petersham TAFE, is aimed at providing you with the skills and knowledge required to pursue a career in the Electricity Industry.

## **Select Appointments**

Level 3, 109 Pitt Street  
SYDNEY NSW 2000

Ph: (02) 8258 9999  
Fax: (02) 8258 9988

Service description:

Provides a recruiting service for Government and private industry including employment for Aboriginal people.

## **Volunteer Placements Services**

### **Indigenous Community Volunteers (ICV)**

PO Box 2213  
CANBERRA ACT 2601

Ph: (02) 6122 6444  
Fax: (02) 6122 6470

Service description:

An Indigenous organisation that assists Indigenous communities and organisations to build a stronger future for themselves.

## **Volunteering NSW**

Level 2/228 Pitt Street  
SYDNEY NSW 2000

Ph: (02) 9261 3600  
Fax: (02) 9261 4033

### Service description

Volunteering NSW offers a number of programs and services with a view to fulfilling its goal of enriching the life of the community through volunteering.



# **GOVERNMENT DEPARTMENTS**

## **Federal Government**

### **Federal Government Members of Parliament**

Contact Australian Electoral Commission 13 23 26 for details of your local member

### **Australian Taxation Office**

Aboriginal & Islander Infoline

Ph: 131 030

Service description:

Provides information and assistance to Aboriginal people about how to lodge tax returns.

### **Commonwealth Carelink Centre**

Suite 101/5 - 7 Bryson Street  
CHATSWOOD NSW 2067

FREECALL Ph: 1800 052 222

Service description:

Provides information about services for the frail aged and people with disabilities and their carers in the Northern Sydney region.

### **Centrelink**

Web: [www.centrelink.gov.au](http://www.centrelink.gov.au)

Disability, Sickness and Carers

Ph: 132 717

Newstart

Ph: 132 850

Families

Ph: 136 150

Retirement

Ph: 132 300

Youth and Students

Ph: 132 490

ABSTUDY

Ph: 132 317

### **Chatswood Office**

56 Archer Street  
CHATSWOOD NSW 2067

**Dee Why Office**

660 Pittwater Road  
BROOKVALE NSW 2100

**Hornsby Office**

117-119 Pacific Highway  
HORNSBY NSW 2077

**Ryde Office**

19-27 Devlin Street  
RYDE NSW 2112

## Service description:

Provides information and payment of federal government income support. Registration and referral to Job Network agencies for employment assistance, touch screen computer listings for job vacancies nationwide.

**Department of Family and Community Services**

**Aboriginal Unit** (cost of local call)

Ph: 1300 653 227

GPO 9820

SYDNEY NSW 2001

## Service description:

Responsible for delivering effective social policy outcomes for Indigenous families, communities and individuals.

**Department of Health and Aged Care****Office of Aboriginal & Torres Strait Islander Health**

1 Oxford Street Ph:

(02) 9263 3555

DARLINGHURST NSW 2010

FREECALL 1800 048 998

## Service description:

Provides Aboriginal health policy advice, Aged Care planning and funding of residential aged care (Commonwealth).

**Human Rights and Equal Opportunity Commission (HREOC)****Complaints Information/Indigenous Liaison Officer**

Level 8 Piccadilly Tower

Ph: (02) 9284 9600

133 Castlereagh Street

Fax: (02) 9284 9611

SYDNEY NSW 2000

Complaints Info line:

Ph: 1300 369 711

(cost of local call)

Service description:

The Commission is responsible for anti-discrimination and human rights complaints in Australia under the Race Discrimination Act; Sex Discrimination Act; Disability Discrimination Act and the Human Rights and Equal Opportunity Commission Act.

## **Department of Veterans Affairs**

General Enquiries  
Tower B 280 Elizabeth Street  
SURRY HILLS NSW 2010

Ph: 133 254  
Ph: (02) 9213 7777  
Fax: (02) 9213 7400

Service description:

The Department is responsible for providing services such as the Aboriginal Veterans project, Commonwealth benefits, counselling and health care for Australian war veterans, members of the Australian Defence Forces and their dependants.

## **State Government**

### **State Government Members of Parliament**

Contact State Electoral Office on 1300 135 736 for details about your local member.

### **Department of Aboriginal Affairs (DAA)**

Tower B Level 13  
280 Elizabeth Street  
SYDNEY NSW 2000

Ph: (02) 9219 0700  
Fax: (02) 9219 0790

Service description:

The Department works with Aboriginal people, communities, government agencies, and private and community sector to promote the interest of Aboriginal people of NSW.

### **Department of Ageing, Disability and Home Care (DADHC)**

Level 5/83 Clarence Street  
SYDNEY NSW 2000

Ph: (02) 8270 2000  
Fax: (02) 8270 2167

Service description:

Home and Community Care Program or HACC is a community support program providing community care services and support for frail aged people, younger people with disabilities and carers or both. HACC services include home help (eg Home Care), home maintenance and modification, food services (eg Meals on Wheels), transport,

respite, service co-ordination (Community Options), allied health services (eg physiotherapy, podiatry) and community centres. Both the State and Commonwealth Governments fund HACC services.

**Aboriginal Home Care**

Allena Branch  
12A Dadley Street  
ALEXANDRIA NSW 2015

Ph. (02) 9319 7605

Service Description

Services generally provide:

- Domestic assistance
- Personal Care
- Respite Care
- Help with shopping
- Help with food preparation
- Minor home and garden maintenance

**Anti-Discrimination Board of NSW**

**Aboriginal & Torres Strait Islander Outreach Program**

Level 17/201 Elizabeth Street  
SYDNEY NSW 2000  
Internet: [www.lawlink.nsw.gov.au/adb](http://www.lawlink.nsw.gov.au/adb)

Ph: (02) 9268 5555  
Fax: (02) 9268 5500  
TTY: (02) 9268 5522

Service description:

Has 3 ATSI Officers who link the Anti-Discrimination Board with Aboriginal & Torres Strait Islander individuals and communities throughout NSW. Also holds courses for ATSI community workers and others who are in an advisory role in this area.

**Attorney Generals Department**

**Aboriginal Justice Advisory Council**

Goodsell Building  
Level 16/8 - 12 Chifley Square  
SYDNEY NSW 2000

Ph: (02) 9228 8105  
TTY: 1300 889 529  
Fax (02) 9228 8109

Service description:

To provide advice to the NSW government on the operation of the criminal justice system, research and evaluate issues affecting Aboriginal people's experience with the criminal justice system.

## **Dept of Community Services (DoCS)**

### **Epping Office**

Manager Client Services  
Level 3/16-18 Bridge Street  
EPPING NSW 2121

Ph. (02) 9202 5300

Fax (02) 9202 5348

### **Gosford Office**

Aboriginal Community Program Officer  
Level 5/131 Donnison Street  
GOSFORD NSW 2250

Ph: (02) 4323 3334

#### Service description:

The Service provides assessments in child protection matters. The Department also advocates on behalf of children, families and individuals, providing emergency assistance to families in need and liaising with other government and non-government agencies. Improving access to the Department for Aboriginal people.

**The Metro North Aboriginal Community Programs Officer servicing the Central Coast and Northern Sydney region works from both the Epping and Gosford offices.**

## **Office of Fair Trading**

1 Fitzwilliam Street (Head Office)  
PARRAMATTA NSW 2150

Ph: 133 220

Fax: (02) 9895 9200

### **Aboriginal Customer Service Officer**

Ph. (02) 9895 0119

#### Service Description

The primary role of the Office of Fair Trading is to administer consumer laws and to look after the rights of consumers. At the same time they advise businesses and traders on fair and ethical practices. The aim is to achieve fairness for all in the marketplace.

### **Aboriginal Tenancy Renting Service**

Ph: (02) 9377 9200

#### Service description:

To inform consumers on their rights and responsibilities and assist with resolving disputes.

## **Health Care Complaints Commission**

Patient Support Service  
Northern Sydney

Ph: (02) 9219 7444

#### Service description:

Investigates complaints relating to health practitioners and health services.

## **Department of Industrial Relations** see EMPLOYMENT

### **Department of Juvenile Justice**

#### **Aboriginal Program Support Officer**

64 – 76 Kippax Street  
SURRY HILLS NSW 2010

Ph: (02) 9215 3399  
Fax: (02) 9215 3300

#### Service description:

Provides policy advice and advocacy, dealing with young people within the juvenile justice system. Covering the Northern Sydney and Sydney East areas.

### **NSW Ombudsman**

Level 24/580 George Street  
SYDNEY NSW 2000

Ph. (02) 9286 1000  
Fax: (02) 9283 2911

#### Service description

The Ombudsman has dedicated staff to deal with complaints from Aboriginal people and complaints dealing with Aboriginal cultural issues – about police, child protection, local Councils, Aboriginal Land Councils or other NSW government agencies.

### **NSW Sport and Recreation**

Aboriginal Development Consultant  
6 Figtree Drive  
HOMEBUSH BAY NSW 2127

Ph: (02) 9006 3700  
Fax: (02) 9006 3800

#### Service description:

To assist the people of NSW in sport and recreation.

### **Victims of Crime Services**

Levels 4, 5 & 6  
299 Elizabeth Street  
SYDNEY NSW 2000  
Victims Support Line: 24 hrs/7days

Ph: (02) 9374 3000

#### Service description:

Provide confidential emotional support and referral services to victims of crime.

### **Workcover NSW (Head Office)**

92-100 Donnison Street  
GOSFORD NSW 2250

Ph: 131 050  
Fax: (02) 4325 4145

Service description:

Workcover is responsible for the administration of occupational health and safety, injury management and workers compensation.

## **Local Government**

### **Aboriginal Contacts**

#### **Aboriginal Heritage Office**

39/137-145 Sailors Bay Road  
NORTHBRIDGE NSW 2063

Ph. (02) 9949 9882  
Fax (02) 9958 2779

Service Description:

Aboriginal Heritage Manager to the Local Government Areas of North Sydney, Ku-ring-gai, Manly, Warringah, Willoughby and Lane Cove. Identifies and include historic research, community consultation and ground surveys. Provides Councils with technical advice during developments within the vicinity of identified sites, and in instances where potential sites may be affected. Developing community awareness programs, education packages for schools and increasing awareness of indigenous heritage issues to relevant Council staff.

## **Councils**

#### **Hornsby Shire Council**

296 Pacific Highway  
HORNSBY NSW 2077

Ph: (02) 9847 6666  
Fax: (02) 9847 6999  
TTY (02) 9847 6577

#### **Hunters Hill Council**

22 Alexandra Street  
HUNTERS HILL NSW 2110

Ph: (02) 9879 9400  
Fax: (02) 9809 7338

#### **Ku-ring-gai Council**

818 Pacific Highway  
GORDON NSW 2072

Ph: (02) 9424 0888  
Fax: (02) 9424 0880

**Lane Cove Council**  
48 Longueville Road  
LANE COVE NSW 2066

Ph: (02) 99113555  
Fax: (02) 9911 3600

**Manly Council**  
Cnr Belgrave Rd & The Corso  
MANLY NSW 2095

Ph: (02) 9976 1500  
Fax: (02) 9976 1400

**Mosman Municipal Council**  
Civic Centre  
MOSMAN NSW 2088

Ph: (02) 9978 4000  
Fax: (02) 9978 4132

**North Sydney Council**  
200 Miller Street  
NORTH SYDNEY NSW 2059

Ph: (02) 9936 8100  
Fax: (02) 9936 8177  
TTY: (02) 9936 8447

**Pittwater Council**  
11/5 Vuko Place  
WARRIEWOOD NSW 2102

Ph: (02) 9970 1111  
Fax: (02) 9970 7150

**Ryde City Council**  
1 Devlin Street  
RYDE NSW 2112

Ph: (02) 9952 8222  
Fax: (02) 9952 8070  
TTY: (02) 9952 8470

**Warringah Council**  
725 Pittwater Road  
DEE WHY NSW 2099

Ph: (02) 9942 2111  
Fax: (02) 9971 4522

**Willoughby City Council**  
31 Victor Street  
CHATSWOOD NSW 2067

Ph: (02) 9777 1000  
Fax: (02) 9411 8309

Service description:

Contact your local Council regarding services in your community such as:

- Aged and disability services
- Children's Services
- Development applications
- Garbage and recycling



- Libraries
- Parks and trees
- Rates
- Roads
- Youth Services

# **HEALTH SERVICES**

## **Aboriginal Health Services**

### **NSW Department of Health**

Northern Sydney Central Coast Area Health  
Aboriginal Unit  
Level 3 Vindin House  
Royal North Shore Hospital  
ST LEONARDS NSW 2065

Ph: (02) 9926 6975

Fax (02) 9926 6735

#### Service description:

Servicing the Northern Sydney region and country NSW concerning Indigenous health issues.

### **Aboriginal Liaison Officer**

Ph. (02) 9926 6279

Mob. 0422 007 175

- Advocates on behalf of yourself or your family
- Offers emotional, cultural and social support
- Provides information about hospital and community health services
- Organises follow up services in your area
- Assists with referrals to health and community organisations
- Services hospitals in the Northern Sydney area

### **Redfern Aboriginal Medical Service Co-op Ltd**

36 Turner Street  
REDFERN NSW 2016

Ph: (02) 9319 5823

Fax: (02) 9319 3345

#### Service description:

Provides a medical and dental clinic, counselling, mental health service information and referral, health education service, drug and alcohol counselling.

## **Child & Family Health Services**

Berowra

Ph. (02) 9456 3344

Brooklyn

Ph. (02) 9985 7717

Carlingford

Ph. (02) 9871 8691

Chatswood

Ph: (02) 9414 0260

Cremorne	Ph: (02) 9953 7042
Eastwood	Ph: (02) 9874 1665
Galston	Ph (02) 9653 2235
Gladesville	Ph: (02) 9817 2337
Hornsby	Ph: (02) 9482 4026
Marsfield	Ph: (02) 9868 4880
Mona Vale	Ph. (02) 9998 0333
North Ryde	Ph: (02) 9878 2896
Ryde	Ph: (02) 9809 8328
Turrumurra	Ph. (02) 9449 9144
West Ryde	Ph: (02) 9858 4517

Service Description:

New parent support and early intervention baby health centres.

## **Community Health Services**

### **Hornsby Ku-ring-gai Community Health & Resource Centres**

Berowra	Ph: (02) 9456 3344
Brooklyn	Ph: (02) 9985 7717
Galston	Ph: (02) 9653 2235
Pennant Hills	Ph: (02) 9481 0022
Turrumurra (Hillview)	Ph: (02) 9449 9144
Wiseman's Ferry	Ph: (02) 4566 4423

### **Manly/Mona Vale Community Health Services**

Dalwood Children's Services	Ph: (02) 9951 0300
Frenchs Forest	Ph: (02) 9452 4244
Queenscliff	Ph: (02) 9466 2500

### **Royal North Shore Community Health Services**

Chatswood	Ph: (02) 9414 0260
Mosman	Ph: (02) 9968 1409

## **Ryde Community Health Services**

Eastwood

Ph: (02) 9874 0199

### Service description:

The Centres provide a number of services including audiology, dietetics, community and home nursing, social work, counselling, occupational and speech therapy and health education services. All community health services are free. Contact your local centre for specific information.

## **Dental Services**

Beecroft Child Dental Services	Ph: (02) 9875 1195
Berowra Child Dental Services	Ph: (02) 9456 3553
Cox's Road Ryde	Ph: (02) 9887 5953
Dee Why Child Dental Services	Ph: (02) 9982 8878
Hornsby Ku-ring-gai Hospital Dental Clinic	Ph: (02) 9477 9518
Manly Hospital Adult Dental Clinic	Ph: (02) 9976 9706
Mona Vale Hospital Dental Clinic	Ph: (02) 9998 0256
Royal North Shore Adult Dental Clinic	Ph: (02) 9926 7222
Ryde-Hunters Hill Dental Clinic	Ph: (02) 9809 5350
Willoughby Child Dental Clinic	Ph: (02) 9958 3315

## **Drug and Alcohol Counselling and Rehabilitation Services**

### **Alcoholics Anonymous**

24 hour help line

Ph. (02) 9799 1199

### **Chatswood Community Drug & Alcohol Service**

13 Albert Avenue  
CHATSWOOD NSW 2067

Ph: (02) 9448 3284

### **Manly Drug Education and Counselling Centre**

91 Pittwater Road  
MANLY NSW 2095

Ph: (02) 9977 0711  
Fax (02) 9976 2319

## **Mona Vale Drug and Alcohol Centre**

Building 3, Mona Vale Hospital Campus  
Coronation Street  
MONA VALE 2103

Ph. (02) 9998 0360

## **Herbert Street Clinic (Drug and Alcohol Community Service)**

Building 8, Royal North Shore Hospital Campus  
Pacific Highway  
ST LEONARDS NSW 2065

Ph. (02) 9926 7765

## **Hornsby Drug and Alcohol Community Service**

Hornsby Hospital Campus  
Lowe Road, Gate 4 Entrance  
HORNSBY NSW 2077

Ph. (02) 9477 9567

Service description:

Provides assessment and referral, counselling and treatment, education and training for community/professional groups. Special projects in consultation with other agencies and therapy groups - parents, women, youth.

## **Gambling Services**

Gamblers Anonymous  
G-Line FREECALL

Ph: (02) 9564 1574  
1800 633 635

## **Hospitals**

Children's Hospital Westmead  
Hornsby Ku-ring-gai Hospital  
Manly Public Hospital  
Mona Vale Hospital  
Royal North Shore Hospital  
Ryde Hospital  
Macquarie Hospital

Ph: (02) 9845 3961  
Ph: (02) 9477 9123  
Ph: (02) 9976 6911  
Ph: (02) 9998 0333  
Ph: (02) 9926 7111  
Ph: (02) 9874 0199  
Ph. (02) 9888 1222

## **Mental Health Services (MHS)**

Northern Sydney Mental Health Help Line  
Hornsby Hospital MHS  
Macquarie Hospital MHS (Ryde)  
Manly Hospital MHS

Ph: 1300 302 980  
Ph: (02) 9477 9520  
Ph: (02) 9888 1222  
Ph: (02) 9976 4200

Ryde Hospital MHS  
Royal North Shore Hospital MHS  
Mobile team

Ph: (02) 9858 7777  
Ph. (02) 9414 0293  
Ph: (02) 9413 3268

## **Smoking**

Quitline

Ph: 131 848

## **Women's Health Services**

Breast Screen NSW for appointments  
Family Planning Chatswood  
Pregnancy Counselling Service (Centacare)

Ph: 132 050  
Ph: (02) 9415 2700  
Ph: (02) 9793 7522 or  
1800 063 510

Pregnancy Help (Brookvale)

Ph: (02) 9905 1974

Pregnancy Support Line

Ph: (02) 9413 1341

NSW Rape Crisis Centre

Ph. (02) 9819 7357

24/7 Service

1800 424 017

Domestic Violence & Sexual Assault Helpline

1800 200 526

# **LEGAL SERVICES**

## **Aboriginal Legal Service**

### **Sydney Regional Aboriginal Corporation Legal Service**

Level 1/619 Elizabeth Street  
REDFERN NSW 2012

Ph: (02) 9318 2122  
Fax: (02) 9319 2630

#### Service description:

Legal advice and representation for Aboriginal & Torres Strait Islanders in criminal and family matters. Non Aboriginals who are married or can prove long de-facto relationships with an Aboriginal person are also eligible.

### **Wirringa Baiya Aboriginal Women's Legal Centre**

Cnr Livingstone & Marrickville Roads  
MARRICKVILLE NSW 2204

Ph: (02) 9569 3847

#### Service Description:

Interviews by appointment. Provides free legal advice and assistance to Aboriginal & Torres Strait Islander women and children with a focus on those who are, or who have been victims of violence. Also provides limited casework and Community Legal Education for Aboriginal women and children and people who work with Aboriginal women and children.

### **Women's Legal Services NSW**

PO Box 206  
LIDCOMBE NSW 1825

Ph. (02) 9749 5533  
Fax: (02) 9749 4433

#### Service description

Provides free legal advice, information and referral on all aspects of the law as it affects women. Conducts legal education programs, produces written resources and works to make the law more responsive to the needs of women.

### **Indigenous Women's Contact Line**

Staffed by Indigenous women FREECALL

1800 639 784

**Deaf Women: (TTY) FREECALL**

1800 674 333

(Mon/Tue/Thur/Fri)

9.30 am – 12.30 pm and 1.30 pm – 4.30 pm)

Service description:

A service for women including Aboriginal & Torres Strait Islander women and girls. We can help with:

- Talking to you about your problems
- Giving you free legal advice and information
- Putting you in touch with other groups who can help you
- Training you, so you can help the people in your communities.
- Finding a lawyer for you

## **General Legal Services**

### **Legal Aid NSW**

Telephone Legal Advice

Ph. 1300 888 529

#### **Manly Regional Office**

Suite 6/Level 4

39 East Esplanade

MANLY NSW 2095

Ph: (02) 9977 1479

#### **Parramatta Regional Office**

Level 5/91 Phillip Street

PARRAMATTA NSW 2150

Ph: (02) 9891 1600

Service description:

The Commission gives free advice, by office appointment, for family and criminal law matters. Legal Aid (financial assistance for legal services) is provided in means tested cases. Hornsby Advice Clinic for family law is available every fortnight at Hornsby Local Court.

### **National Children and Youth Law Centre (NCYLC)**

C/- University of NSW

SYDNEY NSW 2052

Ph: (02) 9385 9588

Fax: (02) 9385 9589

Service Description:

Public Advocacy Service for the rights of Children and Young People. NCYLC uses the law and legal reform to improve the conditions and opportunities of children and young people throughout Australia. Provides advice and information to children and young people as well as their parents.



## **Court Support Services**

### **Contact Local Courts**

Hornsby  
294 Pacific Highway  
Ph: (02) 9847 9933

Manly  
2 Belgrave Street  
Ph: (02) 9934 4500

North Sydney  
94 Pacific Highway  
Ph: (02) 9463 3800

Ryde  
814 Victoria Road  
Ph: (02) 9809 3540

## **Victims of Crime Services**

Victim Support Line  
(24 hour service)  
Ph (02). 9374 3000

### **Service Description:**

Protects the rights of victims and ensures they receive proper care by Government Services such as police, courts, health services and the Department of Public Prosecutions.

# **MEDIA**

## **Television**

### **ABC TV**

Message Stick Aboriginal & Torres Strait Online  
700 Harris Street  
ULTIMO NSW 2007

Ph: (02) 8333 1500  
Fax: (02) 8333 1203

#### Service Description:

ATSI related news and current affairs program. Delivers clear, up to date stories and gives its audience access to ATSI lifestyles.

## **Radio**

### **Gadigal Information Service**

Level 1/26 Lilydale Street (Studio)  
MARRICKVILLE NSW 2204 (Office)

Ph: (02) 9564 5976  
Ph. (02) 9564 5090

#### Service description:

Koori Radio (93.7FM) is Sydney's only exclusively black music station, with a mix of one-third Australian Indigenous, one-third world Indigenous and one-third other "black" music. The station has a large musical collection of artists from the Pacific Region and Indigenous Australia.

## **Newspapers**

### **Koori Mail**

PO Box 117  
LISMORE NSW 2480

Ph: (02) 6622 2666  
Fax: (02) 6622 2600

## **National Indigenous Times**

PO Box 696  
WODEN ACT 2606

Ph: 1300 786 611  
Fax: 1300 786 622

### Service Description

Producing Aboriginal and Torres Strait Islander weekly and fortnightly newspapers advertising, employment, your event or articles of interest.

## **SPORT**

### **Elouera Centre (Tony Mundine Gym)**

Cnr Vine & Eveleigh Street  
REDFERN NSW 2016

Ph: (02) 9319 0316

Service description:  
Fitness centre

### **NSW Aboriginal & Torres Strait Islander Sport Council**

33 Argyle Street  
PARRAMATTA NSW 2150

Ph: (02) 9893 9016

### **National Aboriginal Sports Corporation Australia (NASCA)**

MLC Centre  
Martin Place  
SYDNEY NSW 2000

Ph: (02) 9221 8655

# **SUPPORT AND ADVOCACY SERVICES**

## **COMMUNITY & NEIGHBOURHOOD CENTRES**

### **Berowra Neighbour Aid**

123 Berowra Waters Road  
BEROWRA HEIGHTS NSW 2082

Ph: (02) 9456 3400

### **Crows Nest Centre**

2 Ernest Place  
CROWS NEST NSW 2065

Ph: (02) 9439 5122

### **Gladesville Community Aid and Information Centre**

46 Gladesville Road  
HUNTERS HILL NSW 2110

Ph: (02) 9817 0101

### **Kirribilli Neighbourhood Centre**

16-18 Fitzroy Street  
KIRRIBILLI NSW 2061

Ph: (02) 9922 4428

### **Lane Cove Community Aid Service**

164 Longueville Road  
LANE COVE NSW 2066

Ph: (02) 9427 6425  
Fax: (02) 9427 7933

### **Manly Community Centre**

12 Wentworth Street  
MANLY NSW 2095

Ph: (02) 9977 1066  
Fax: (02) 9977 6810

### **The Meeting House Inc.**

25-27 Stokes Street  
LANE COVE NSW 2066

Ph: (02) 9427 1841

### **North Ryde Community Aid & Information Centre**

4 Cutler Parade  
NORTH RYDE NSW 2113

Ph: (02) 9888 3380

### **North Sydney Community Centre**

Miller Street  
NORTH SYDNEY NSW 2060

Ph: (02) 9922 2299

### **Northern Beaches Neighbourhood Service**

30 Howard Avenue  
DEE WHY NSW 2099

Ph: (02) 9982 3044

### **Pennant Hills Neighbour Aid**

5 Fisher Avenue  
PENNANT HILLS NSW 2120

Ph. (02) 9484 7777

#### Service description:

The Centres provide a range of services such as community information, referral and advocacy, domestic violence service, free legal service, volunteer training and placement, carers support and training, unemployment support and advocacy, Justice of the Peace services and are drop in centres. Word processing, fax and photocopying facilities available for the public. Please check with each centre.

## **FAMILY SUPPORT SERVICES**

### **Manly Warringah-Pittwater Family Support Service**

PO Box 556  
DEE WHY NSW 2099

Ph: (02) 9982 9875

### **Ryde Family Support Services**

Ph: (02) 9808 6311

Service description:

Provides emotional and practical support for families and children (0-18) in crisis through discussion groups, home visits and group work.

### **Walgett Family Violence Prevention Legal Service**

21 Wee Waa Street  
WALGETT NSW 2382

Ph. (02) 6828 3143  
Fax (02) 6828 3148

Service description

Offers assistance to persons or families anywhere in NSW who wish to return or relocate to Walgett, and also offers support services on arrival in Walgett.

## **CHARITABLE ORGANISATIONS**

### **Lifeline 131 114**

Asquith Opportunity Shop	Ph: (02) 9476 5876
Asquith Topline Shop	Ph. (02) 9482 4396
Balgowlah Op Shop	Ph: (02) 9949 1177
Dee Why Op Shop	Ph: (02) 9972 2468
Manly Warringah Pittwater Inc	Ph: (02) 9949 5522
Mona Vale	Ph. (02) 9979 8045
Brookvale Warehouse	Ph. (02) 9939 9746

### **Salvation Army Centres**

Chatswood	Ph: (02) 9419 8695
Dee Why	Ph: (02) 9981 4472
Hornsby	Ph: (02) 9477 1412
Surry Hills	Ph: (02) 9360 1000
<b>Clothing &amp; Furniture Collections</b>	Ph. 137 258
(Select "Salvos Stores" at the voice prompt)	

### **Smith Family**

Dee Why	Ph: (02) 9972 0337
Blacktown	Ph: (02) 9671 6899
<b>Materials Donation Line</b>	Ph. 1300 737 166

#### Service descriptions:

The Centres provide emergency relief to those in financial difficulty (food, household goods, and electricity). Also provides information, referral and advice. Donations are accepted and Centrelink referrals preferred. Please check with each Centre for the hours they are open.

### **St Vincent de Paul Society**

Brookvale	Ph: (02) 9905 0424
Chatswood	Ph: (02) 9419 4236



Crows Nest  
Hornsby  
Pennant Hills  
West Ryde

Ph: (02) 9436 0725  
Ph: (02) 9477 5022  
Ph. (02) 9484 2064  
Ph: (02) 9809 2757

**Service description:**

These Centres are contact points for accepting donations and have referral facilities for people seeking assistance. The Centres offer good quality second-hand goods for sale including clothing, household items and books.

## **ABORIGINAL SUPPORT GROUPS:** **TOWARDS RECONCILIATION**

### **Aboriginal Support Group - Manly Warringah Pittwater**

PO Box 129  
NARRABEEN NSW 2101

Ph: (02) 9913 7940

#### Service description:

The group is a community of people who are committed to supporting Aboriginal people in their struggle for justice. The group meets regularly to discuss issues, causes and events, to plan actions, to share friendship and experiences. Sharing information about current issues, lobbying politicians and monitoring the media.

### **Reconciliation Australia**

Old Parliament House  
King George Terrace  
PARKES ACT 2600  
PO Box 4773  
KINGSTON ACT 2604  
Internet: [www.reconciliation.org.au](http://www.reconciliation.org.au)

Ph: (02) 6273 9200  
Fax: (02) 6273 9201

### **AUSTRALIANS FOR NATIVE TITLE AND RECONCILIATION (ANTaR)**

PO Box 1176  
ROZELLE NSW 2039  
Internet: [www.antar.org.au](http://www.antar.org.au)

Ph: (02) 9555 6138  
Fax: (02) 9555 6991

### **NSW Reconciliation Council**

L 13, Tower B 280 Elizabeth Street  
SURRY HILLS NSW 2010  
Internet: [www.nswrecon.com](http://www.nswrecon.com)

Ph: (02) 9219 0719  
Fax: (02) 9219 0790

## **Indigenous Youth Engagement Strategy**

PO Box 1176  
ROZELLE NSW 2039  
Internet: [www.reconciliation.org.au](http://www.reconciliation.org.au)

Ph: (02) 9555 6138  
Fax: (02) 9555 6991

### Service description:

A partnership between Reconciliation Australia and the National Indigenous Youth Movement Association (NIYMA).

## **Northern Sydney Region Reconciliation Network**

PO Box 41  
BEROWRA NSW 2081  
Internet: [www.nswrecon.com](http://www.nswrecon.com)

Ph: (02) 9428 1197  
Fax: (02) 9420 0856

## **Local Reconciliation Groups**

Bennelong and surrounds	Ph: (02) 9816 1891
Harbour to Hawkesbury Australians for Reconciliation	Ph: (02) 9484 5693
Hornsby Area Residents for Reconciliation	Ph: (02) 9456 5999
Ku-ring-gai Reconciliation Centre	Ph: (02) 9144 5900
Lane Cove Residents for Reconciliation	Ph: (02) 9428 1197
Mosman Residents for Reconciliation	Ph: (02) 9909 0203
OWN (Older Women's Network)	Ph: (02) 9649 5633
WRN (Women's Rec Network)	Ph: (02) 9564 2935

### Service description:

The Northern Sydney Region Reconciliation Network (NSRRN) is a regional network of Aboriginal and non-Aboriginal representatives of the above Reconciliation Groups working together with Local Aboriginal Education Consultative Groups, Indigenous Organisations, Community Groups and representatives from each of the eleven Local Councils within the Northern Sydney region. The NSRRNetwork provides a regional forum for members to meet, share ideas and resources, lobby and advocate on matters related to Aboriginal issues and to the advancement of social justice and equity and the process of Reconciliation. Each Local Reconciliation Group is a community of Aboriginal and non-Aboriginal people committed to supporting Aboriginal people in their struggle for justice. Members hold regular public meetings with guest speakers, videos etc to raise awareness, share friendships and experiences, to discuss and plan actions and activities; and to advocate on Aboriginal issues.

# **TRANSPORT**

## **Community Transport**

contact local Councils

## **Public Transport**

### **State Transit Authority**

Bus, train and ferry info line

Ph: 131 500

Forest Coach Lines (Terrey Hills)

Ph: (02) 9450 2277

Hills Bus Company (Dural)

Ph: (02) 9651 2965

Manly Coach Tours

Ph: (02) 9938 4677

Shorelink (Mount Ku-ring-gai)

Ph: (02) 9457 8888

### **Taxi Services**

ABC (North Sydney)

Ph: 132 522

Combined Taxis (Alexandria)

Ph: 133 300

Manly Warringah

Ph: 131 668